



Okta Login For iKnowMed Generation 2 and Lynx

User Guide Migration

September 2025



Okta Login For iKnowMed Generation 2 and Lynx

What's Changing?

1

We're transitioning logins for iKnowMed Generation 2 and Lynx to use your US Oncology Network ID and Password Okta credentials to login to the applications.

2

Our team will be available to assist users through the transition from the legacy user credentials to US Oncology Network credentials to login.

When is it planned?

Account Managers will communicate with each practice their go live date.

They have **3 days** to complete the transition from their iKnowMed & Lynx login credentials to using their **Okta USON ID and Password** to login to the applications.

Who is impacted?

All iKnowMed & Lynx users at your practice.

Workflow overview: New login experience

Users will transition using their iKnowMed and Lynx usernames to their **USON ID and Password** username and password.



Self-Guided Transition (one time only)

Users will be guided through transitioning their legacy usernames to their USON username and password to login to iKnowMed and Lynx. Users will have to complete this transition for each application.



Complete Transition on PC

Initial migration should be completed using a desktop or laptop to ensure access to email in lieu of using a McKesson-provided Lynx computer.



3-Day Transition Period

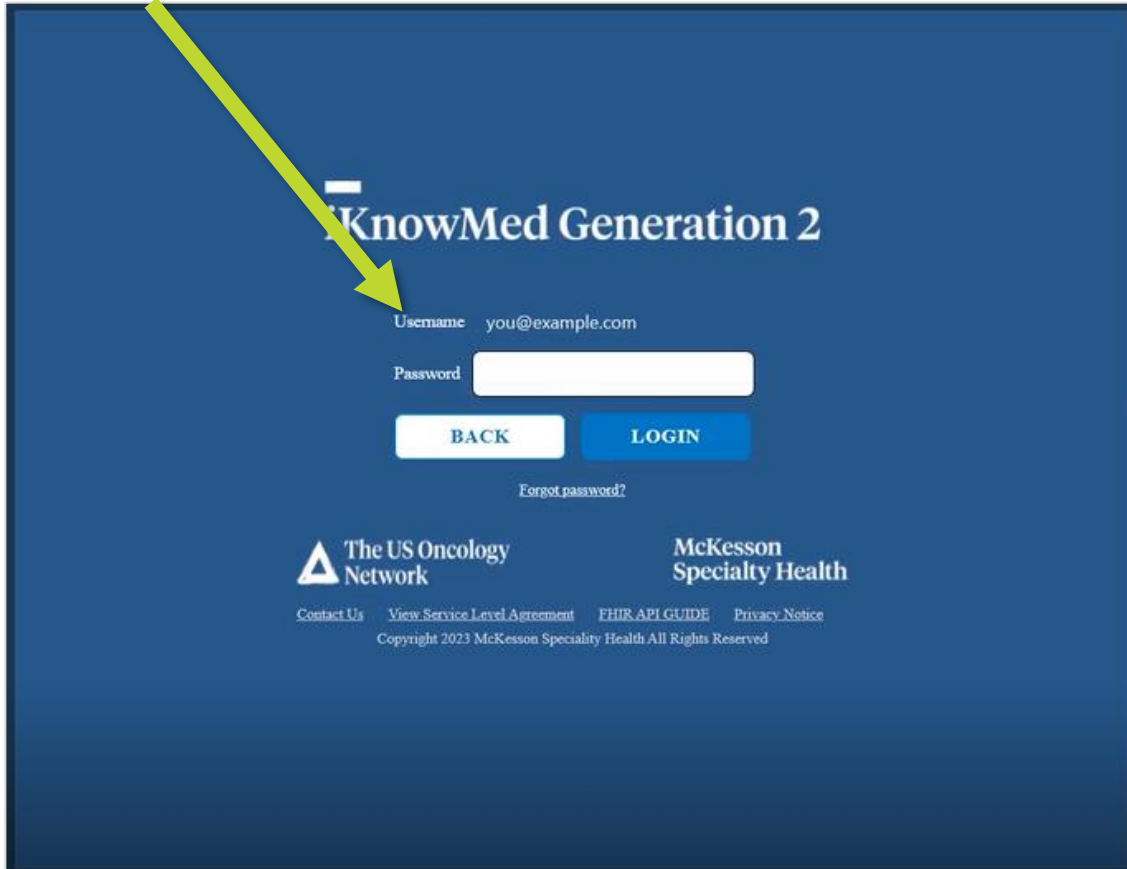
Users will be prompted to transition their login credentials for three days. On the fourth day they will be forced to complete the transition to access iKnowMed and Lynx.

Post-Transition Login Experience

Once users transition their account, they will use their USON ID and Password to log into iKnowMed and Lynx while on the USON domain. Users working remotely will be required to use MFA when logging into iKnowMed and Lynx.

iKnowMed: Transitioning to USON Okta login

1 Start with your legacy iKnowMed User ID




iKnowMed Generation 2


Username you@example.com

Password

[BACK](#) [LOGIN](#)

[Forgot password?](#)

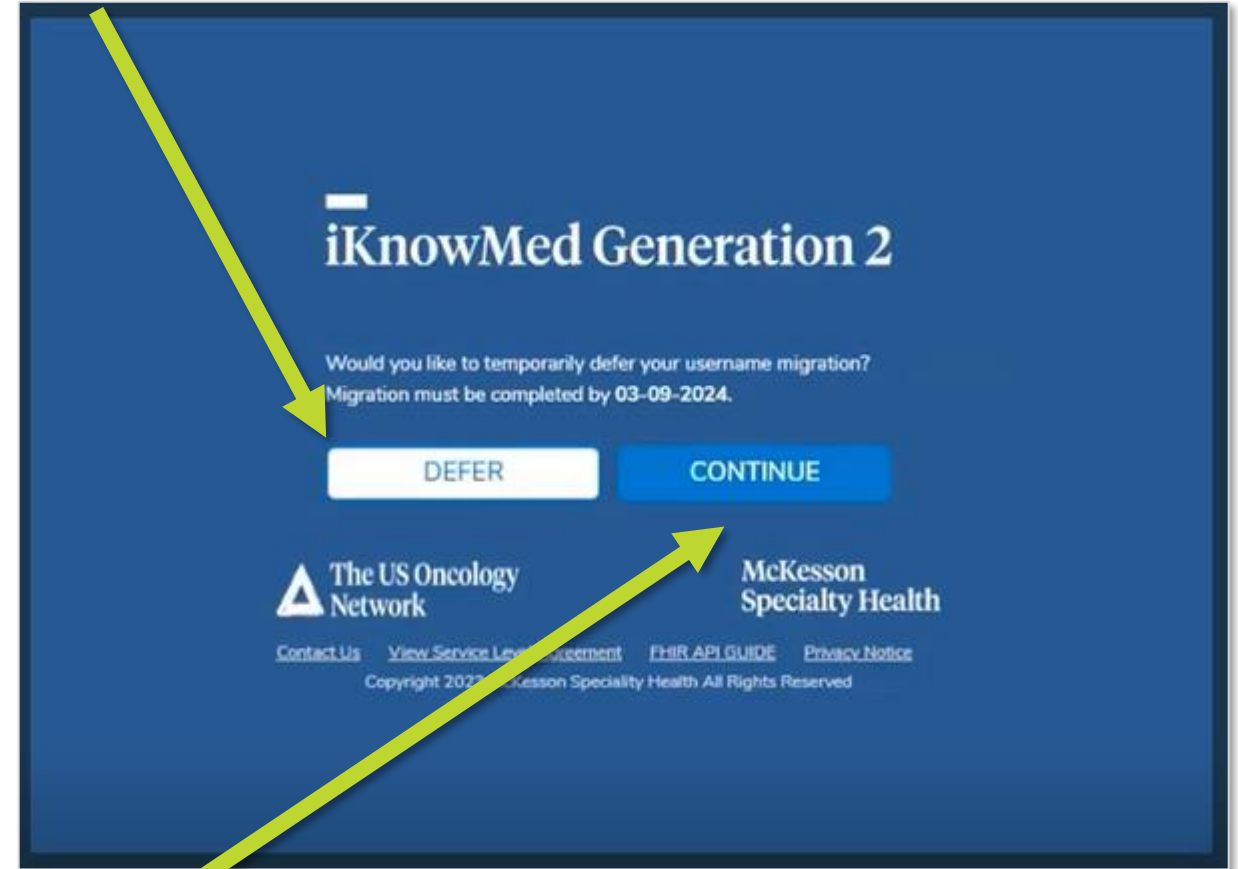
 The US Oncology Network

 McKesson Specialty Health

[Contact Us](#) [View Service Level Agreement](#) [FHIR API GUIDE](#) [Privacy Notice](#)

Copyright 2023 McKesson Specialty Health All Rights Reserved

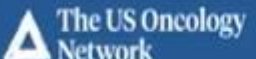
2 You have three days to temporarily defer your migration




iKnowMed Generation 2

Would you like to temporarily defer your username migration?
Migration must be completed by 03-09-2024.

[DEFER](#) [CONTINUE](#)

 The US Oncology Network

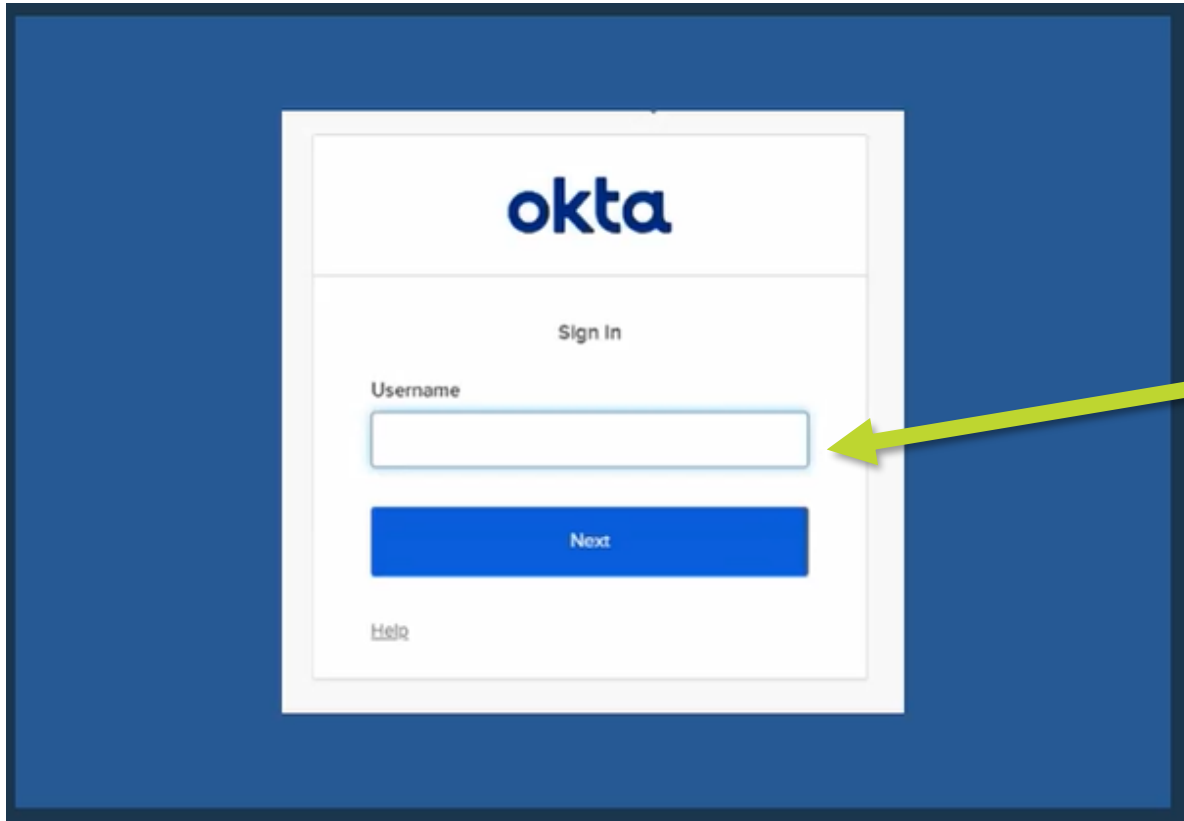
 McKesson Specialty Health

[Contact Us](#) [View Service Level Agreement](#) [FHIR API GUIDE](#) [Privacy Notice](#)

Copyright 2023 McKesson Specialty Health All Rights Reserved

3 Select Continue to move through the self-guided migration

iKnowMed: Transitioning to USON Okta login



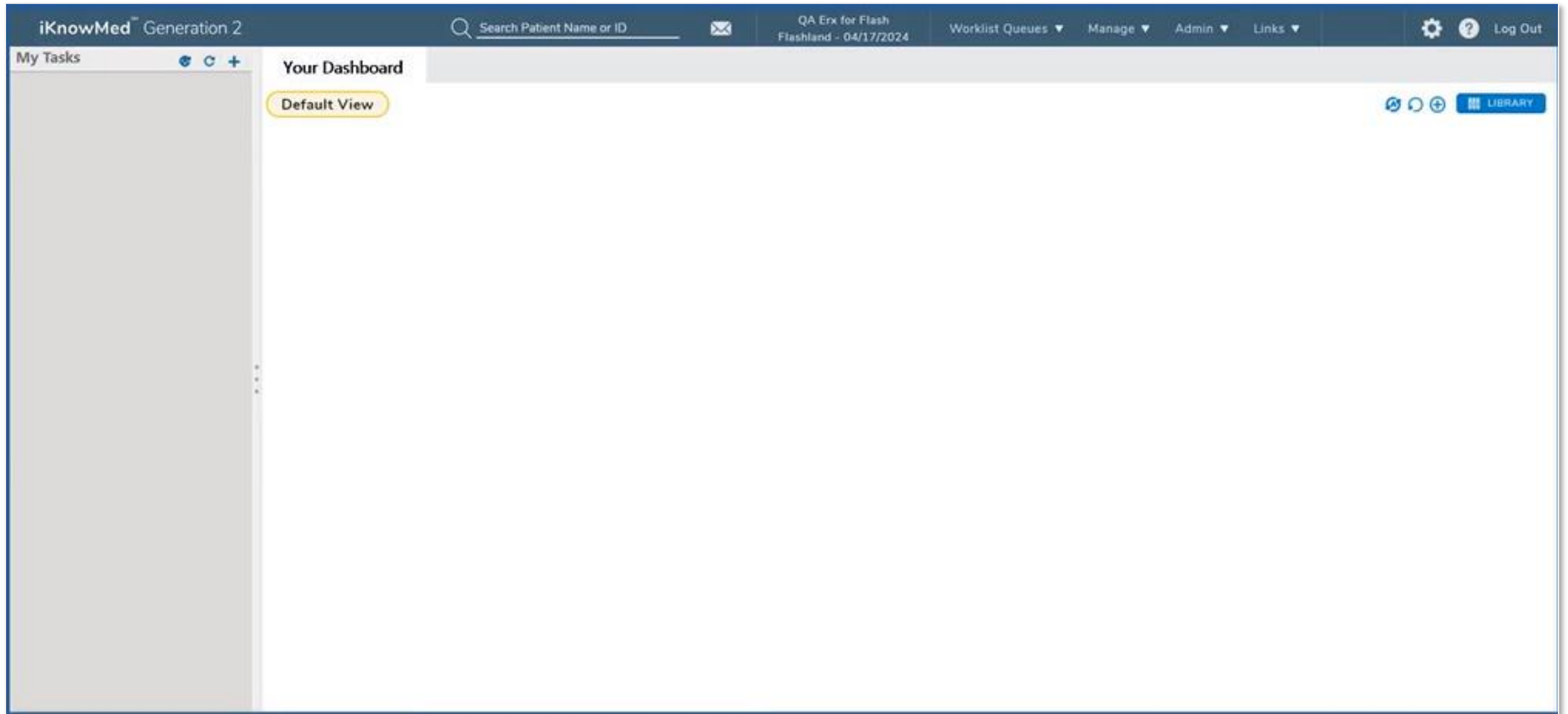
4 Enter your US Oncology ID

iKnowMed: Transitioning to USON Okta login

After completing your USON Okta login, you'll see the following screens



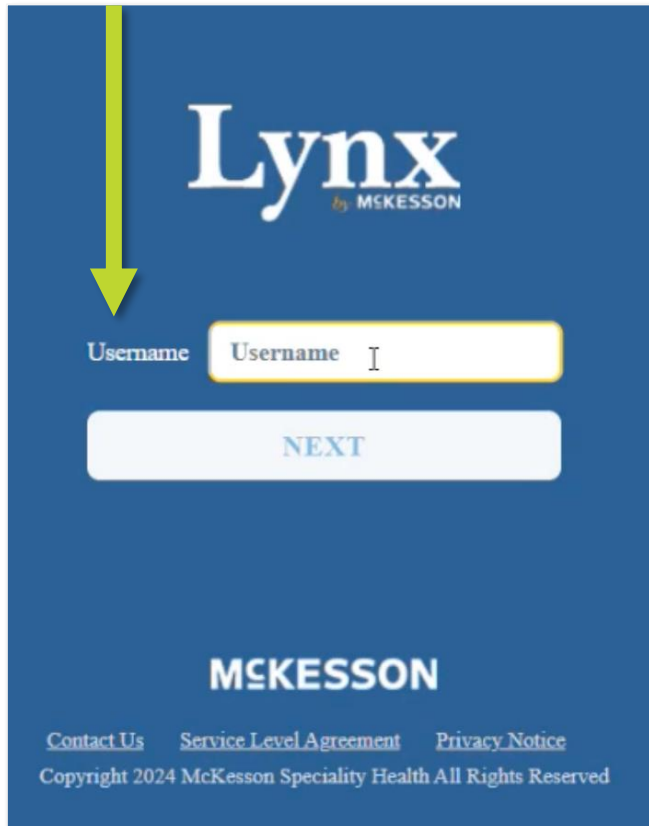
iKnowMed: Transitioning to USON Okta login



Lynx: Transitioning to Okta login

1

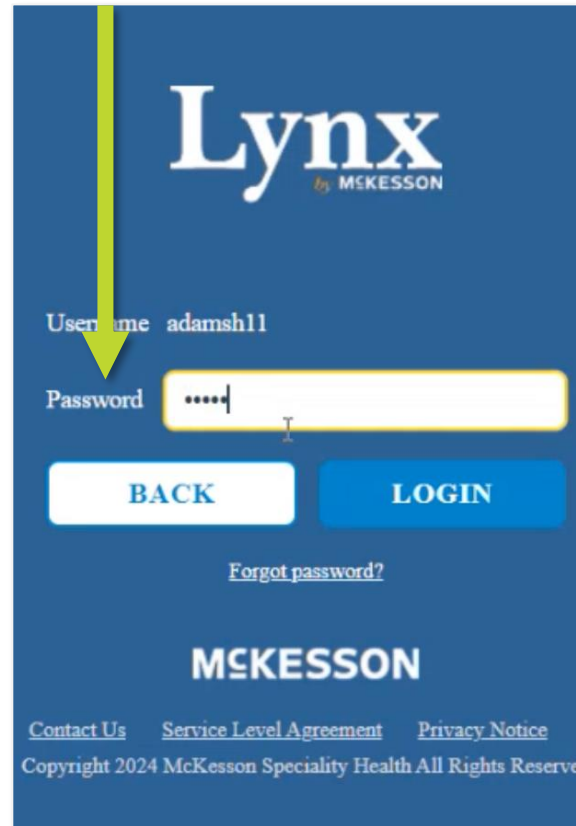
Start with your legacy Lynx Username



The screenshot shows the Lynx login page with the 'Lynx by MCKESSON' logo at the top. Below the logo is a 'Username' label and an input field containing the text 'Username'. A yellow arrow points down to the input field. Below the input field is a white button with the text 'NEXT'. At the bottom of the page, the 'MCKESSON' logo is displayed, along with links for 'Contact Us', 'Service Level Agreement', and 'Privacy Notice', and a copyright notice: 'Copyright 2024 McKesson Speciality Health All Rights Reserved'.

2

Enter your legacy Lynx Password



The screenshot shows the Lynx login page with the 'Lynx by MCKESSON' logo at the top. Below the logo, the 'Username' field is filled with 'adamsh11'. Below that is a 'Password' label and an input field with masked characters '.....'. A yellow arrow points down to the password field. Below the password field are two buttons: 'BACK' and 'LOGIN'. Below the buttons is a link for 'Forgot password?'. At the bottom of the page, the 'MCKESSON' logo is displayed, along with links for 'Contact Us', 'Service Level Agreement', and 'Privacy Notice', and a copyright notice: 'Copyright 2024 McKesson Speciality Health All Rights Reserved'.

3

You have 3 days to temporarily defer their migration



The screenshot shows the Lynx login page with the 'Lynx by MCKESSON' logo at the top. Below the logo, a message asks: 'Would you like to temporarily defer your username migration? Migration must be completed by 07-07-2024.' Below the message are two buttons: 'DEFER' and 'CONTINUE'. A yellow arrow points down to the 'CONTINUE' button. Below the buttons is the 'MCKESSON' logo, links for 'Contact Us', 'Service Level Agreement', and 'Privacy Notice', and a copyright notice: 'Copyright 2024 McKesson Speciality Health All Rights Reserved'. A yellow arrow points up to the 'CONTINUE' button.

4

Select Continue to move through the self-guided migration

Lynx: Transitioning to Okta login

5 Enter your US Oncology ID

MCKESSON

Sign In

Username

Next

[Help](#)

6 Enter your US Oncology Password

MCKESSON

Signing in to Lynx QA

Testuser@usoncology.com

Connecting to okta

Sign in with your account to access IKMG2 QA Okta Org2Org

The US Oncology Network McKesson Specialty Health
intraFUSION

Verify with your password

Password

Verify

[Forgot password?](#)

[Back to sign in](#)

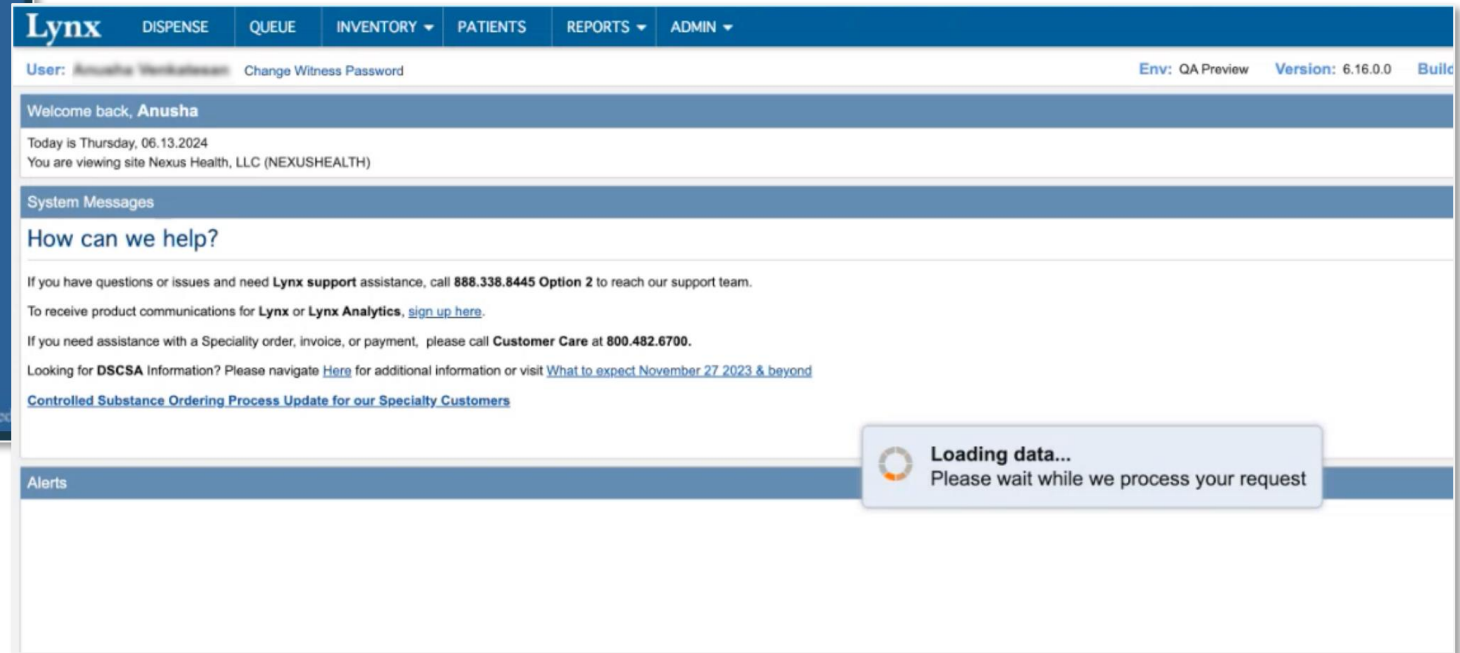
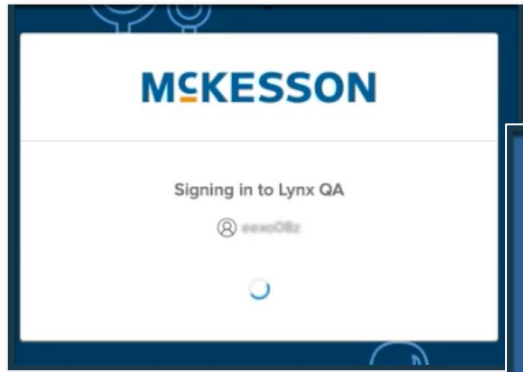
The US Oncology Network McKesson Specialty Health
intraFUSION

Signing in to IKMG2 QA Okta Org2Org

eexo08z

Lynx: Transitioning to Okta login

After completing your USON Okta login, you'll see the following Lynx screens



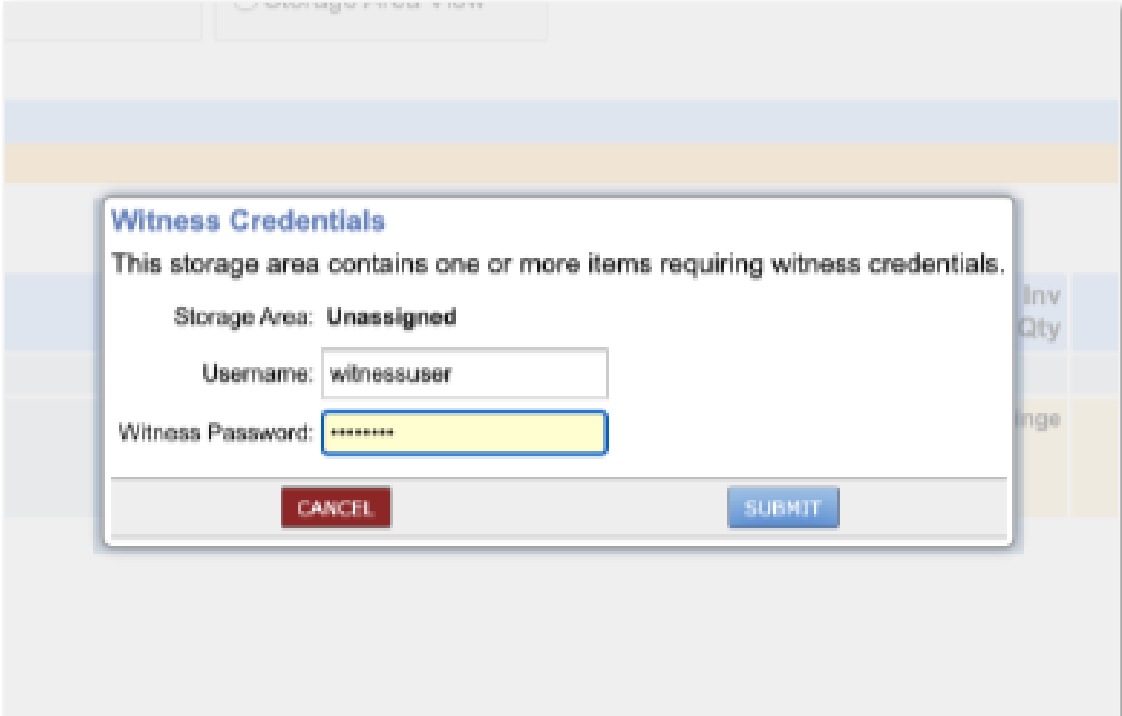
Lynx Witness Credentials

Once users transition to USON Okta credentials, they can use their **email address** or **legacy Lynx username** when witnessing a dispense.

Witness passwords are not changing.

A user's Witness password will continue to be their **Lynx legacy password**.

Users can choose to update their Lynx legacy password if desired.



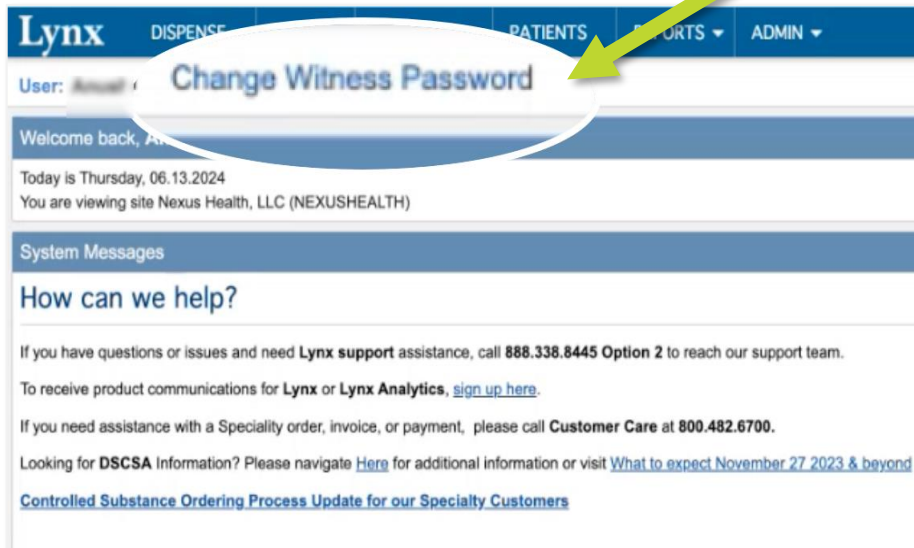
The screenshot shows a dialog box titled "Witness Credentials" overlaid on a blurred background. The dialog box contains the following text and fields:

- Witness Credentials** (Title)
- This storage area contains one or more items requiring witness credentials.
- Storage Area: Unassigned
- Username:
- Witness Password:
-

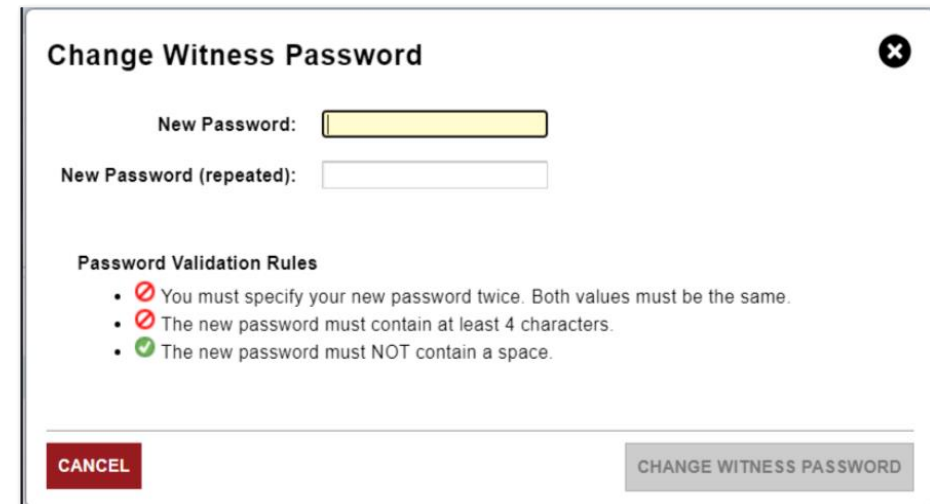
Optional: Changing Lynx Witness Password

Your Lynx Witness Password is independent of your login credentials. Your Lynx Witness Password can be updated through your Lynx dashboard.

1 Select Change Witness Password from your Lynx dashboard.



2 Follow the password validation rules to create a new Lynx Witness Password

A screenshot of the 'Change Witness Password' form. The form has a title 'Change Witness Password' and a close button (X) in the top right corner. It contains two input fields: 'New Password:' and 'New Password (repeated):'. Below the input fields, there is a section titled 'Password Validation Rules' with three bullet points: a red X icon followed by 'You must specify your new password twice. Both values must be the same.', a red X icon followed by 'The new password must contain at least 4 characters.', and a green checkmark icon followed by 'The new password must NOT contain a space.' At the bottom of the form, there are two buttons: a red 'CANCEL' button and a grey 'CHANGE WITNESS PASSWORD' button.

Preparing for Okta

iKnowMed User Clean Up

- 1 Review the iKnowMed User List provided by your Ontada Technology Account Manager. Check for:
 - No generic logins
 - A unique email address for each user

- 2 Review and inactivate users who have not logged in to iKnowMed in the last 90 days, where appropriate.

Changes to Provisioning Process

New Users: Full-Time Employees

Must be added to the iKnowMed and/or Lynx Active Directory Groups via a ServiceNow request.

Once the user is added to the application-specific AD group, the user will appear in iKM. From there, the practice can set application-level permissions. (Job Aid available)

External Users

Current Process

Existing external users: will be onboarded to USON okta by the Implementation team

New external users: Practice Administrators will be able to create new external users directly in USON okta

Future Process

USON is onboarding a new process and application to securely manage external users that need access to Ontada applications.

Target Complete - Early November

Support from Ontada

Our team is here to help make this transition as easy as possible

FAQ

Please refer to the Okta FAQ document for more details. Additional help also available on Lynx and iKnowMed Help sites.

Practice Announcement

We'll share announcement draft that your practice can use and share with users outlining the details of the project, as well as link to a Frequently Asked Questions resource and user guide.

Ontada Support Desk

If you need assistance after go live, please reach out to the Ontada Support Desk at (888) 338-8445.

Questions?

If you have any questions, please contact your
Ontada Technology Account Manager.

