

Ontada Health Release Notes

Dec. 11, 2025 | 3.3.23

We're releasing several updates to the Ontada Health experience to improve usability for practices and patients. Below are the key updates.

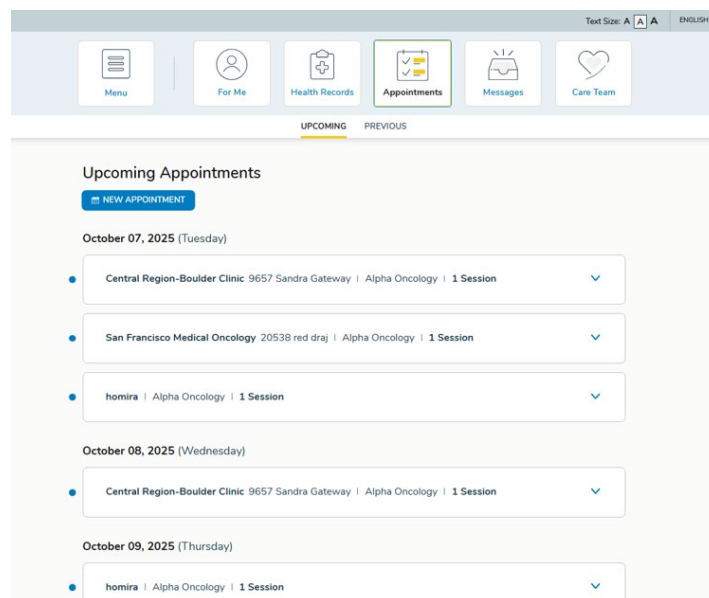
Optional filtering of non-provider appointments in the patient portal

Practices have the option to hide appointments scheduled with non-human or non-provider resources (such as equipment or rooms) from the patient experience. This enhancement prevents patients from seeing appointments that may not be meaningful or applicable to them.

To enable the filtering, please contact your Ontada Health Account Manager.

What's Changing

- By default, appointments linked to non-provider resources will continue to display as before.
- Practices can request custom filtering rules to hide these types of appointments from:
 - **Appointments > Upcoming Appointments** in the portal
 - **Appointment reminder notifications**
 - **Next Appointment** widget on the **For Me** page



Date of birth synchronization across Ontada Health

To ensure patients can successfully create their accounts and practices have consistent demographic information, Ontada Health now fully syncs each patient’s **date of birth (DOB)** with the value stored in the **Demographics** tab of their iKnowMed patient chart (callout 1).

What’s Changing

- The **correct DOB** from iKnowMed will be displayed everywhere in Ontada Health for patients, caregivers, and practice users.
- When a patient’s DOB is updated in iKnowMed, the change will **automatically cascade** across all connected experiences, including:
 - **Patient Portal**
 - **E-Registration**
 - **Admin Tools**

[Chart Summary](#)
[Clinical Profile](#)
[Flowsheet](#)
[Orders](#)
[Results](#)
[Documents](#)
[Demographics](#)
[Nursing Care](#)
[Scheduler](#)

Demographics

Patient Information

Edit

<p>Name</p> <p>Ash</p> <p><small>First Name</small></p> <p></p> <p><small>Middle Name</small></p> <p>Tree -</p> <p><small>Last Name Suffix</small></p> <p>-</p> <p><small>Previous Name (e.g. Maiden Name)</small></p> <p></p> <p><small>Last date of use of previous name</small></p> <p>1 Date of Birth February 13, 1957</p> <p>Sex Female</p> <p>Sexual Orientation</p> <p></p>	<p>Patient Notes</p> <p>husband is Herbert rides from ACS</p> <p></p> <p>Preferred method of contact</p> <p>-</p> <p>Employment Status</p> <p>-</p> <p>Marital Status</p> <p>-</p> <p>Multiple Birth ?</p> <p></p> <p>Birth Order</p> <p></p> <p>Mothers Maiden Name</p> <p></p>	<p>MRN</p> <p>ash123</p> <p><small>Primary</small></p> <p>Patient Status</p> <p>Active <input checked="" type="checkbox"/> Test Patient</p> <p>Hospice Record</p> <p>Hospice - January 20, 2020</p> <p>Hospice Notes</p> <p></p> <p>SSN</p> <p>-</p> <p><input type="checkbox"/> Restricted Chart</p> <p>Preferred Language</p> <p>English</p> <p>Ethnicity</p> <p></p>
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