

Ontada Health Release Notes

September 11, 2025

We're releasing several updates to the Ontada Health experience to improve usability for practices and patients.

Improvements to the For Me page

We're updating the **For Me** page in the patient portal to improve usability and prepare for new features. These changes give patients a clearer, more streamlined view of important information.

What's changing

Layout and Widgets

The **For Me** page layout has been refreshed to make better use of space.

- The To Do widget has been updated to the latest design and resized so patients can more easily see other information on the page. The widget remains hidden from caregivers.
- All widgets now **resize dynamically** depending on the content. Cards will shrink when there is less information and expand when more information is available.
- Widgets will appear in a **consistent order**:
 - **Two-column layout**:
 - Left column: Appointments, Messages, Billing.
 - Right column: Results, Forms, Care Team.
 - **One-column layout**:
 - Appointments, Results, Messages, Forms, Billing, Care Team.

Forms Widget

New messages appear based on the patient's outstanding forms:

- **No forms**: "You're all caught up! You do not have any forms to fill out. Go to forms to view previously completed forms."
- **One form**: "You have 1 form to fill out. Go to forms to complete it."
- **Multiple forms**: "You have X forms to fill out. Go to forms to complete them."

Messages Widget

The messages card is now titled **Unread Messages**.

The screenshot displays the patient portal interface for user 825795802. At the top, a navigation bar includes icons for Menu, For Me (highlighted), Health Records, Appointments, Messages, and Care Team. Below the navigation, the dashboard is organized into several widgets:

- Next Appointment:** Shows "No upcoming appointments" with a "VIEW ALL APPT >" link and a "NEW APPOINTMENT" button.
- New Results:** Shows "No Results" with a "VIEW ALL RESULTS >" link.
- Unread Messages:** Shows "No unread messages" with a "VIEW ALL MESSAGES >" link.
- Forms:** Shows "Total 9" forms with the text "You have 9 forms to fill out. Go to forms to complete them." and a "GO TO FORMS" button.
- Billing:** Prompts the user to make a payment or view payment history, with a "GO TO BILLING" button.
- Care Team:** Shows "Showing 1/1" and lists Alpha Oncology in Fremont, CA 15118, with a "GO TO BILLING" button and a "VIEW ALL CARETEAM >" link. The listed provider is Amol g2qa2, MD, a Colorectal Surgeon.

New General Queue Task Management Report

The new **General Queue Task Management Report** can help practice administrators monitor and manage large volumes of activity in the General Queue. The report provides a clear, filterable view of task details so practices can better track, troubleshoot, and optimize queue activity.

Key features

Comprehensive task data

View details such as Task ID, purpose, patient name, assignee, provider, location, status, priority, created/updated/closed dates, and more. Metrics include **Initial Message Response Time** and **Total Time Task Open** for closed tasks.

Flexible filtering and sorting

Filters are available for all columns, applied across the full dataset. Default preview shows the last **7 days of data (up to 1,000 lines)**, with the ability to drill down further using filters. Default sorting is by **Last Updated Date (descending)**.

Streamlined interface

Report uses the new standard report format for consistency. Long data entries are automatically truncated for readability. Dynamic filters allow you to preview selections, save presets, and quickly adjust filters as needed.

Export & scheduling options

Click **Generate** to automatically create the report or use the **Schedule** option to run the report at regular intervals.

RESET ALL
FILTER PREVIEW

Filter Preset: None Save New

Open All Collapse All

- Created by Date +1 >
- Last Updated Date +1 >
- Task ID >
- Task Purpose >
- Sub-purpose >
- MRN >
- Patient Name >
- Assignee >
- User Group >
- Provider >

General Queue Task Management Report ⓘ

This report outlines the most recent activity for each task in the General Queue.

ⓘ Due to caching, the data shown here may not be up-to-date. You can refresh to ensure you have the latest data.
REFRESH

Task ID	Task Purpose	Sub-purpose	MRN	Patient Name	Assignee	User Group	Provider	Task Location	Status
FO-113704	Symptom Manag...	-	abc1234...	abc, test	-	123Test	Garfield Austin	10/12	New
FO-113703	Home Health/ H...	-	sixhundr...	sixhundredtwety, ...	-	-	Garfield Austin	testloc1	New
FO-113702	Schedule Appoin...	-	NIRNEW...	NEWONCPAT, NI...	-	-	-	-	Closed
FO-113701	Schedule Appoin...	-	Genomic...	Test_Genomics	JmxFirstName JmxMid...	3.44.1 prod war	A B C	Acylu	New
FO-113700	Symptom Manag...	-	abc1234...	abc, test	Amol Koshti	123Test	Garfield Austin	*3.0.8.3Location	New

PREVIEW
GENERATE
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