

iKnowMed integrated PDMP access for enhanced patient safety

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We understand the critical role that a Prescription Drug Monitoring Program (PDMP) plays in shaping clinical decisions. PDMPs provide insight into patients' medication histories, particularly for prescription opioids and other controlled substances prescribed by clinicians.

Starting Sunday, Dec. 17, 2023, your practice will have access to your state PDMP directly within iKnowMed. This integration is designed to streamline the retrieval of crucial patient information, empowering you to make more informed decisions and strengthening patient safety.

How to use the integrated PDMP feature

Access during prescription orders

1. Open a patient's chart and navigate to the Orders tab.
2. While starting a prescription for a controlled substance, click the new View Report button under the Prescription Drug Monitoring Program (PDMP) section (callout 1).

The screenshot shows a prescription order form for "11/27/2023 Oxycodone Oral, 5 mg tablet". The form includes fields for "Dispense" (60), "Unit" (Tablet), "Refills" (0), and "Duration" (days). There are checkboxes for "Allow substitutions", "Do Not Bill Drug", "Do Not Bill Administration", and "Opioid agreement signed". A "Prior Authorization #" field is also present. The "Prescription Drug Monitoring Program (PDMP)" section is highlighted, with a callout "1" pointing to a "VIEW REPORT" button. Below this, there is a section for "Location, Chart Comments and Problems" with options for "Fill Method" (eRx, Print Rx, Prescribe only) and "Prescribing Location" (RVC). There are also fields for "Does not appear on Rx", "Chart Comments", and "Associated problems" (Colon cancer *).

Access outside the ordering process

1. Open a patient's chart and go to Clinical Profile > Medications.
2. On the Medications page, find the Medication List and click the new View PDMP Report button (callout 2).

The screenshot shows the 'Medications' section of a patient's clinical profile. At the top, there are tabs for 'Problems', 'Treatments', 'Chart Alerts', 'Care Plan', 'Medications', 'Allergies', 'Health Maintenance', 'Observations', 'Family Hx', 'Devices', and 'Patient Hx'. Below these is a 'Medication List' section with a 'VIEW PDMP REPORT' button highlighted by a red callout '2'. The list contains two active prescriptions for Oxycodone Oral 5 mg tablet.

Type/Description	Start	End	Status	Inactivated/Verification Info	Inactivated/Verification Hx
Oxycodone Oral 5 mg tablet 3 tablet orally every 4 to 6 hours as needed for pain.	11/16/2023	--	Active		
Oxycodone Oral 5 mg tablet 1 tablet orally every 4 to 6 hours as needed for pain.	11/16/2023	--	Active		

Efficient review process

This setup ensures ease of use, allowing any appropriate practice staff to review and confirm that the patient is not at risk for an overdose.

Comprehensive PDMP window

1. Upon launching the PDMP, review the patient's personal information and details such as prescriptions, prescribers, pharmacies, instances of Naloxone administration, and medical marijuana use (callouts 3-9).
2. Utilize menu options for considerations, alerts, drug interactions, reports, search history, and the MEDD calculator (callouts 10-15).
3. For any assistance with the PDMP, click the Live Chat Support button (callout

16).

The screenshot shows the 'Patient Prescription Analysis' interface for a patient named John Link. The interface includes a navigation bar at the top with various menu items. On the left, there are patient details and update buttons. The main area displays a summary of the patient's last 12 months of prescriptions, categorized by drug type (Benzodiazepines, Stimulants, Opioids, Muscle Relaxants) and prescribers/pharmacies. It also shows MEDD (Medication Event Data) details, including total and average MEDD for active prescriptions, and a risk assessment (SEVERE). A table at the bottom lists individual prescriptions with columns for Prescription #, Filled, Written, Drug Label, Qty, Days, Strength, MEDD, and Prescriber. Callouts 10 through 16 highlight specific UI elements: 10 (Navigation bar), 11 (Patient name), 12 (Drug categories), 13 (Reports), 14 (Search history), 15 (MEDD Calculator), 16 (Live Chat Support), 3 (Update button), 4 (Prescriptions button), 5 (Prescribers), 6 (Pharmacies), 7 (Naloxone Administration- EMS Data), 8 (Naloxone Administration- Discharge Data), and 9 (Medical Cannabis Program).

Complete the order

Once the review is complete, simply close the window. Accessing the report for the current date from Clinical Profile or the order editor will automatically check the box next to the PDMP confirmation statement in the order editor (callout 17).

The screenshot shows the order editor interface for '11/27/2023 Oxycodone Oral, 5 mg tablet'. The interface includes fields for 'Dispense' (60), 'Unit' (Tablet), 'Refills' (0), and 'Duration'. There are checkboxes for 'Do Not Bill Drug', 'Do Not Bill Administration', and 'Opioid agreement signed'. A section for 'Prescription Drug Monitoring Program (PDMP)' includes a message: 'If available, you can view the patient's PDMP report. PDMP querying is applicable for MIPS PI when prescribing schedule II opioids.' Below this is a 'VIEW REPORT' button and a checked checkbox: 'I have checked my state or local PDMP controlled substances database for this patient'. The 'Location, Chart Comments and Problems' section includes 'Fill Method' (Print Rx - local form printer), 'Prescribing Location' (RVC), 'Does not appear on Rx Chart Comments', and 'Associated problems' (Colon cancer *). At the bottom, there are 'OK', 'CANCEL', and 'NEXT ORDER' buttons. Callout 17 points to the 'VIEW REPORT' button.

Audit trail enhancement (future release)

In a future release, the order editor will display the date the report was last accessed for auditing purposes.