February 2024 Release Notes

Version 3.43

This release introduces enhanced flexibility in order settings, allowing for customization of default new order dates to better meet the needs of practices and individual users. Curbside Connection is now available in Clear Value Plus to improve accessibility and awareness among physicians treating patients with rare conditions. Other improvements include enhanced filtering options in the Orders Queue, streamlined documentation of patient history, and simplified billing procedures, alongside fixes addressing discrepancies in medication lists and errors in accessing molecular results.

Upgraded order settings allow for Default New Order Date customization

In this release, we updated the Default New Order Date settings to provide greater flexibility by allowing practices and users to choose from a larger variety of order date options that better meet their specific needs.

Practice Preference settings

We've expanded the Default New Order Date options for enhanced flexibility. Now, practitioners have a wider range of choices (callout 1), including:

- Require user to select
- Prior to Next Visit
- 1 Week
- 2 Weeks
- 1 Month
- 2 Months

Moreover, by enabling the Allow Users to Customize setting (callout 2), practices can permit individual users to customize their Default New Order Date according to their preferences.

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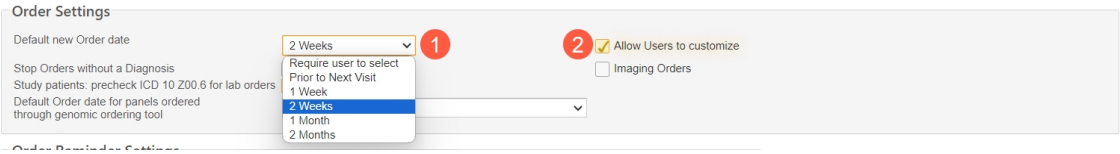
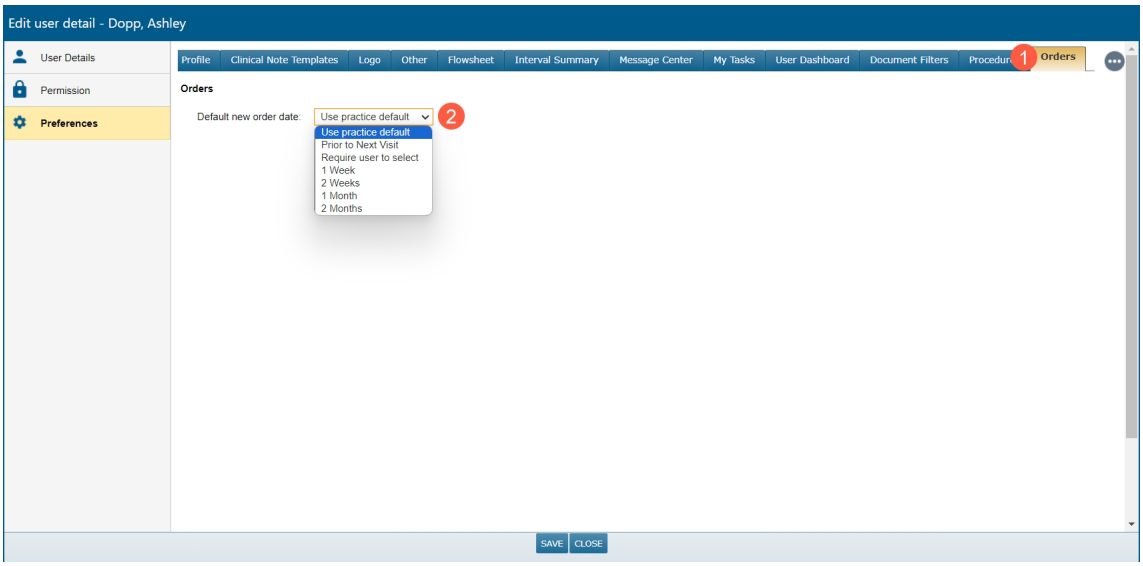


User Preferences settings

For users affiliated with practices that permit customization of the Default New Order Date, a dedicated Orders tab has been introduced for streamlined management (callout 1).

Within this tab, users can easily access and modify their preferences, choosing from the following range of options (callout 2):

- Use Practice Default
- Prior to Next Visit
- Require User to select
- 1 Week
- 2 Weeks
- 1 Month
- 2 Months



After selecting and saving a preferred option, the new date type will serve as the default Perform Date for orders within the New Orders sub-tab of the patient chart.

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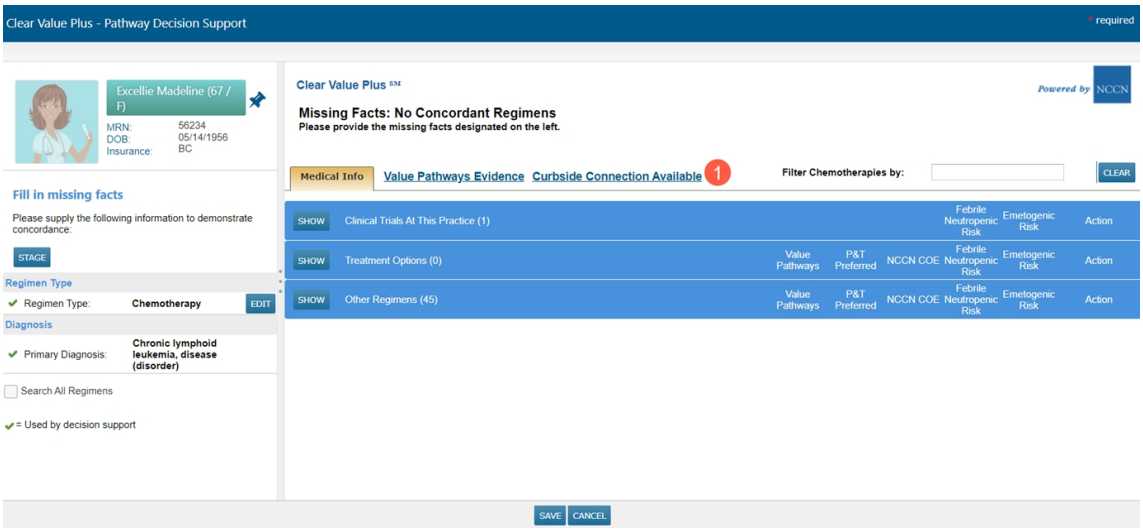
Curbside Connection and Clear Value Plus integration

Ontada's Curbside Connection program, an exclusive service tailored for all iKnowMed practices, aims to tackle the complexities of treating patients with rare conditions that lack established pathways.

Now, we've integrated Curbside Connection into Clear Value Plus (CVP) to improve accessibility and foster greater physician awareness. The Curbside Connection link within CVP will appear at the Guideline/Disease level for diagnoses, such as CLL (callout 1).



Upon clicking the Curbside Connection link, you will be directed to the booking page to schedule a connection appointment.

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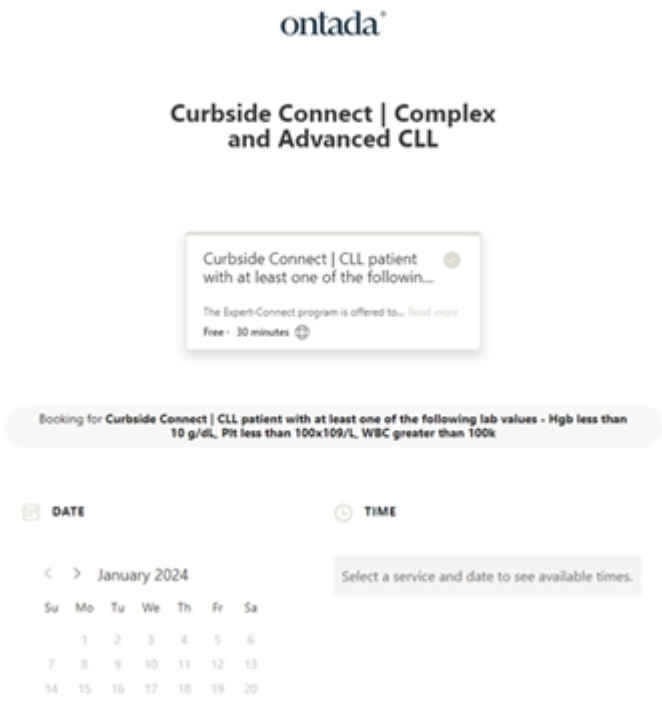

This streamlined process ensures that physicians can access valuable insights offered by the program, ultimately facilitating better patient care and informed decision-making.

Updates to the new Orders Queue

Improved filtering for order management precision

The Order Date filter within the new Orders Queue has been improved to provide users with a more efficient and intuitive way to pinpoint orders placed outside regular business hours, over the weekend, or on a date further in the past. The expanded range of options include:

- All
- Custom
- Today
- Yesterday
- Yesterday and Today
- Last 3 Days
- Last 7 Days
- Last 14 Days

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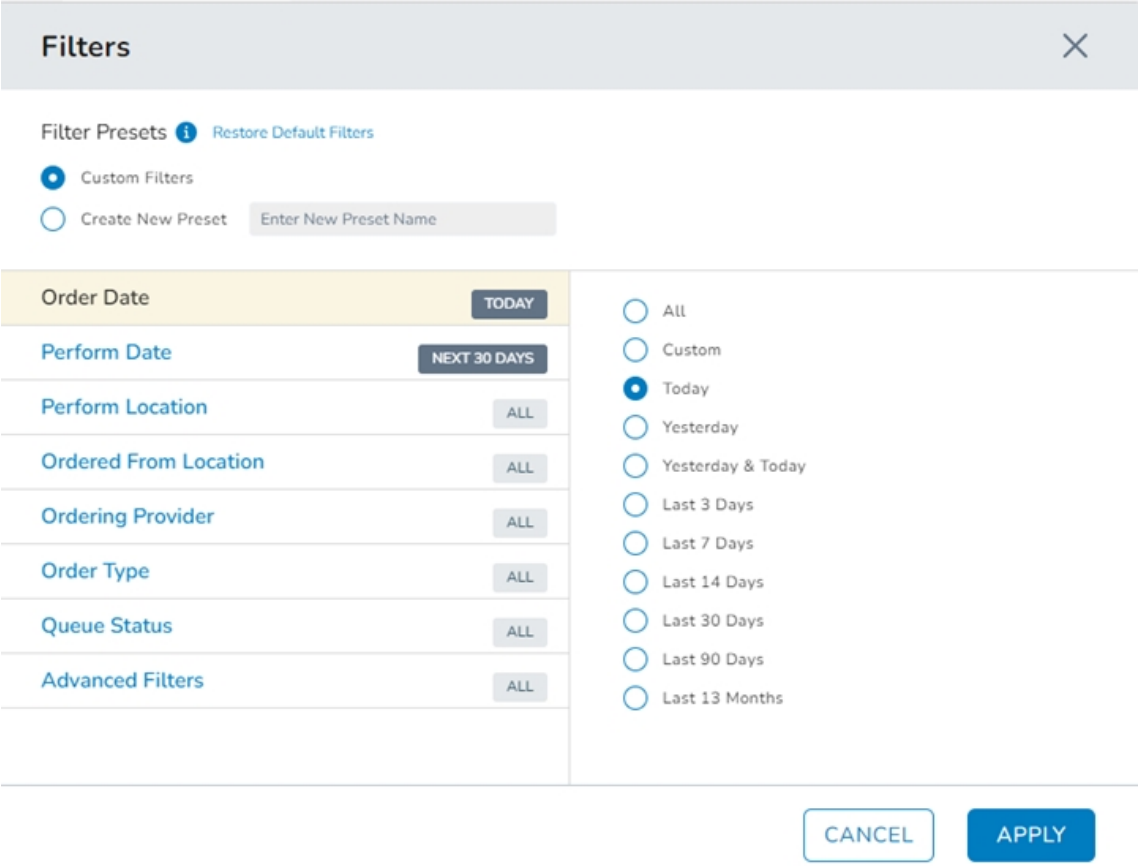
- Last 30 Days
- Last 90 Days
- Last 13 Months



Suppress display of procedures (with no orders)

Procedures initiated from the Nursing Care tab and procedures added from the Visit List billing column will now be excluded from the Orders Queue, as these procedures are typically associated with completed tasks. This update aims to declutter and refine your workflow by eliminating redundant entries that represent tasks already accomplished.

Enhancements in the Patient History tab

Improved documentation of patient screening declinations

When a patient opts out of undergoing depression screenings such as PHQ2, PHQ9, or NCCN Distress Thermometer assessments, their decision will now be

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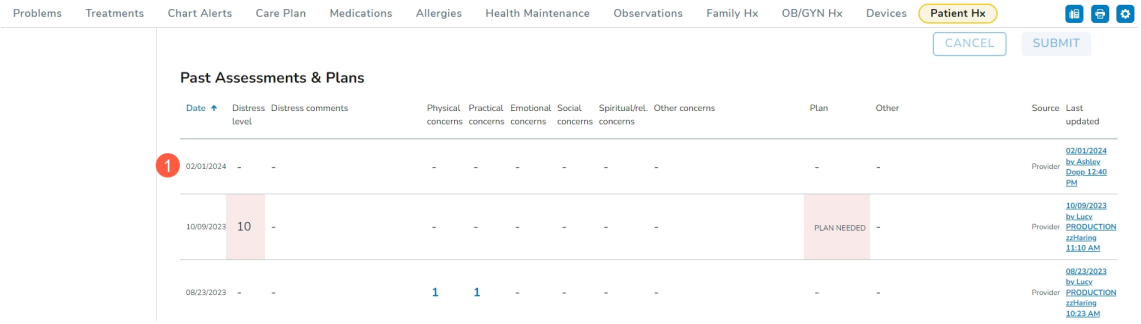
displayed in the Past Assessments & Plans section (callout 1).

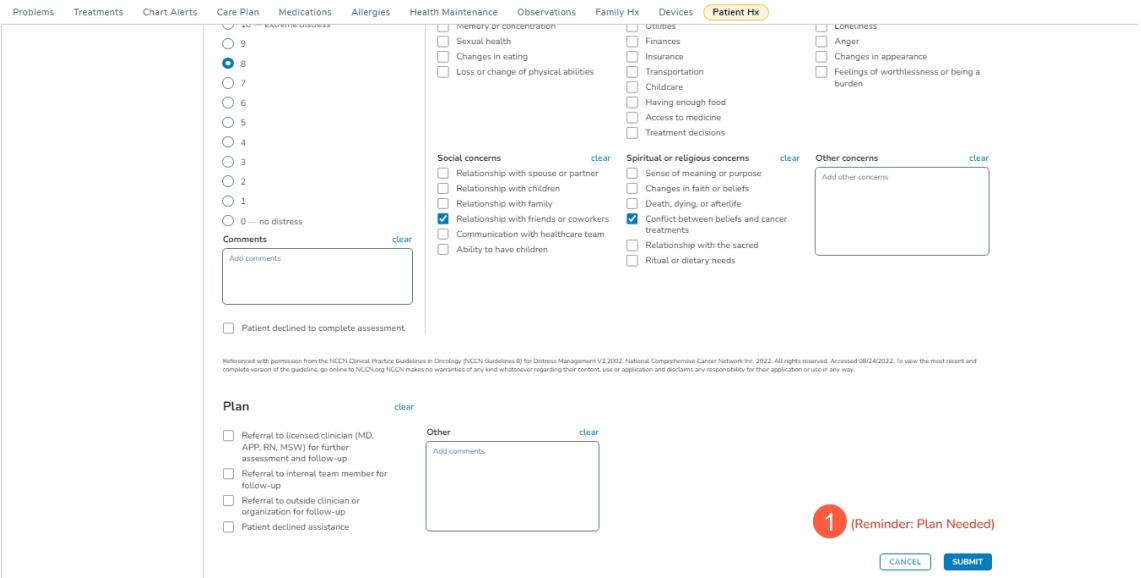
By selecting the corresponding checkbox denoting the patient's declination, this information becomes part of the audit history, ensuring a comprehensive view of the patient's screening journey.



New alert to create a plan before submission

Previously, the system would only prompt users to create a plan when high scores were submitted without accompanying plans for PHQ2, PHQ9, or NCCN Distress Thermometer screenings.

With this release, an alert has been implemented to proactively notify users of high scores that require a plan before submission. This alert will appear near the Submit button (callout 1) and can help your practice address potential concerns and formulate appropriate plans before finalizing the screening process.



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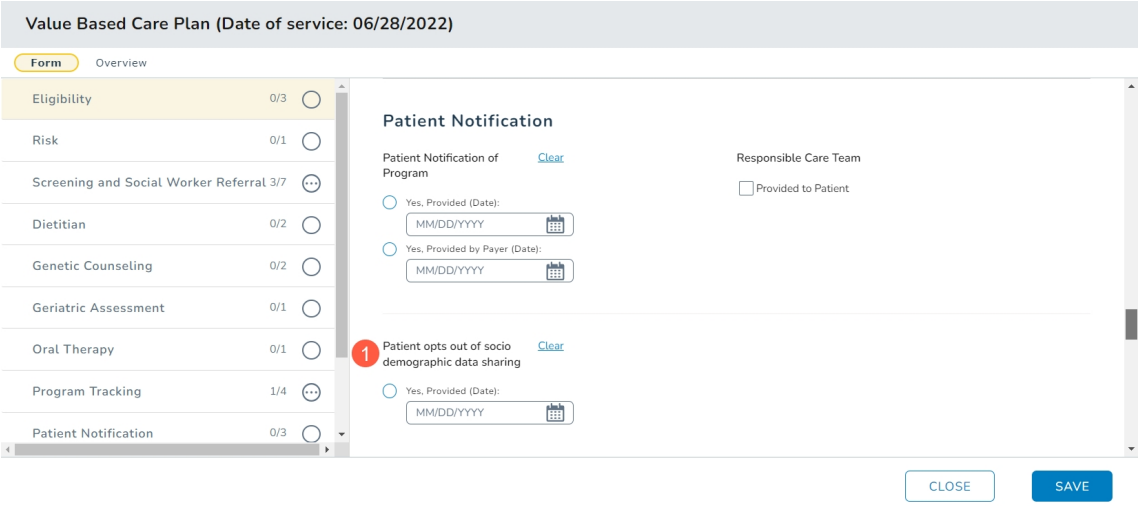
Improvements in the VBC Care Plan

Document patients' decision to opt out of sociodemographic data sharing

New and existing VBC Care Plans will now include the ability to indicate a patient's decision to opt out of sharing their sociodemographic data with the CMS Innovation Center. A simple checkbox accompanied by a field to record the date of the opt-out will be displayed in the Patient Notification of Program section (callout 1).

This enhancement allows practices participating in the Enhancing Oncology Model (EOM) to identify patients who have opted out of sharing their sociodemographic information with CMMI, enhancing transparency and adherence to regulatory requirements.



Dietary Consult orders now update the Dietitian Referral section

Going forward placing a new order for a Dietary Consult for a patient will automatically update the status of the Dietitian Referral section to yes and add the referral date into the VBC Care Plan (callout 1).

This streamlines the process, ensuring that all relevant information regarding the dietary consultation is documented and accessible within the care plan. In a future release, previous orders for a Dietary Consult will be automatically added to care plans.

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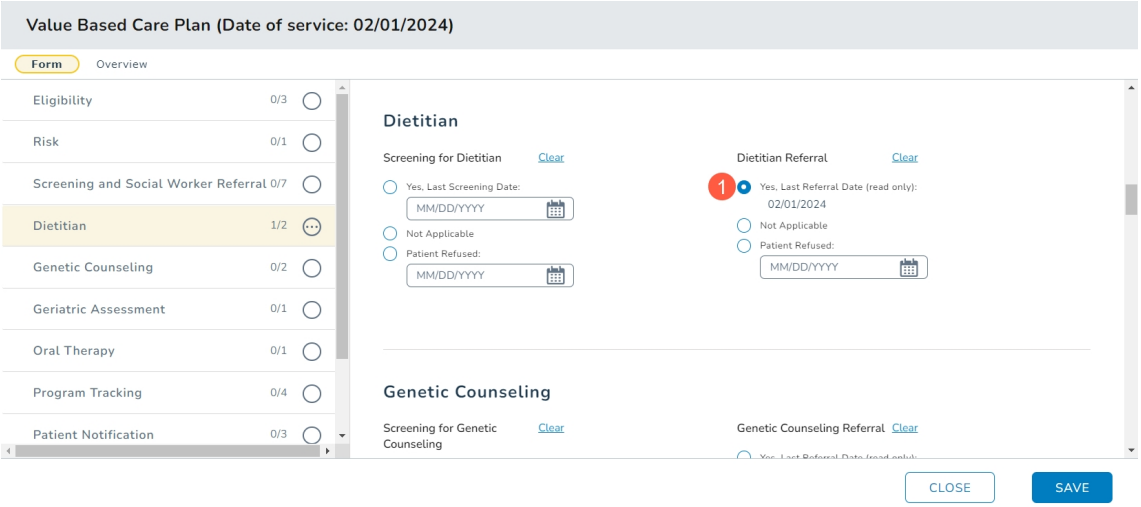
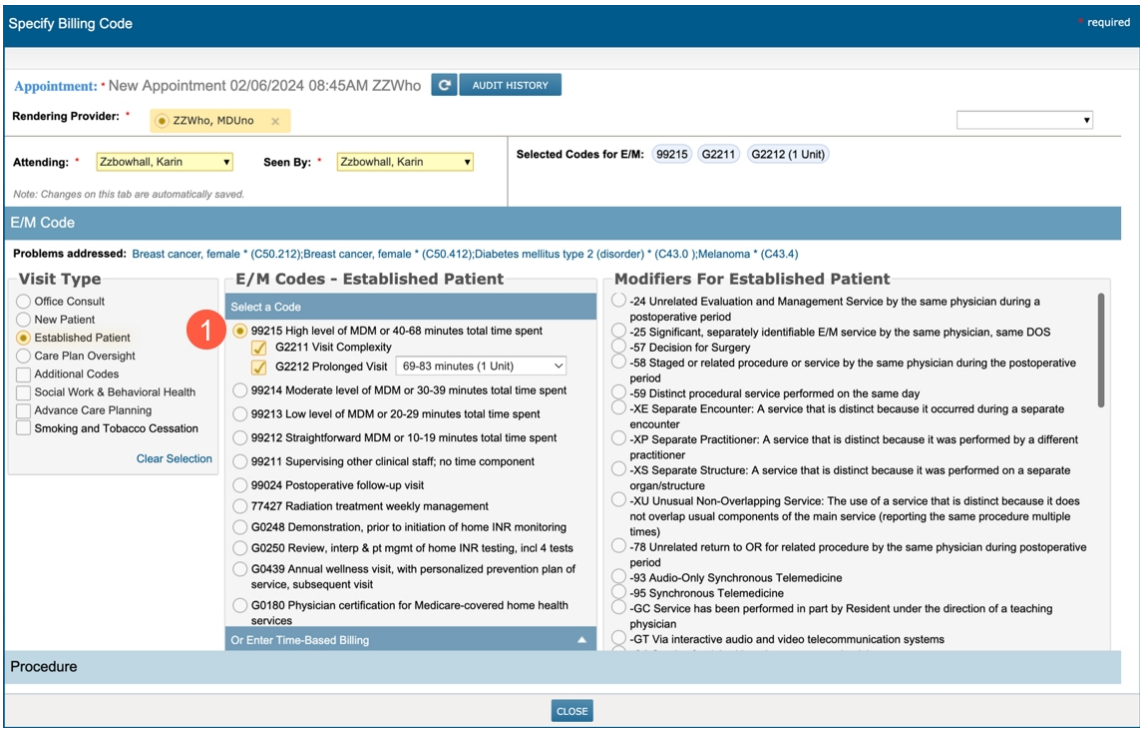


Easy billing of G2211 with Prolonged E/M Visits

In this release, we have changed the nested radio buttons to check boxes on New Patient 99205 and Established Patient 99215 in the E/M portion of the Billing screen (see callout 1 for example). This allows users to easily bill G2211 with Prolonged Visits. Both G2211 and the prolonged visit code can be selected. This applies to both the CMS Time and the AMA Time Practice Preference setting.



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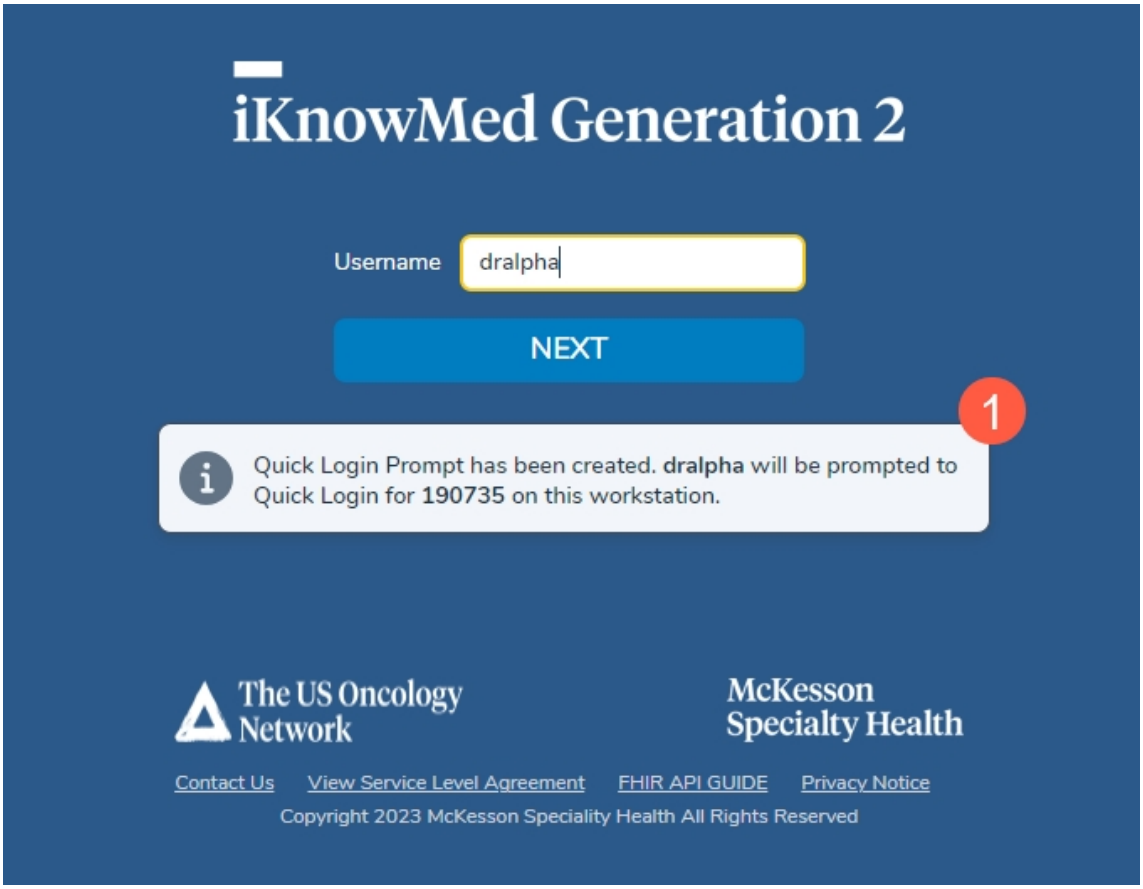
Quick login confirmation message

Users setting up Quick Login will now see a message on the login screen confirming the creation of Quick Login credentials, including the intended recipient of the Quick Login and the corresponding MRN (callout 1).



Additional Enhancements (A-Z)

Admix, Flowsheet, Nursing Care > MAR, and Worklist Queue > Admix

We have enhanced the display of dose values for medication orders. Dose values exceeding three digits will now include a comma, ensuring clarity and accuracy in dosing information. This update will appear in the following locations:

- Given dose in the Flowsheet
- Order detail window for the given amount

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- MAR dose field
- Admix amount field

Scheduler

Before this release, iKnowMed would generate an alert when attempting to save an appointment for a patient that conflicted with another appointment. However, the alert didn't identify the conflicting appointment.

Now, the alert will indicate which appointment is causing the conflict, helping practices quickly address scheduling conflicts and enhance care coordination.

Fixes (A-Z)

Admix

When creating admixture details, the list of NDC values that appear for the admixture sometimes differed from the list available in Dispense Details. This has been corrected, and the lists are now the same.

Worklist Queues > Orders Queue

In the new Orders Queue, patients would appear in the worklist, but their order(s) did not appear in the middle or order details sections. This has been corrected, and orders can now be viewed as expected.

Worklist Queues > Unified Sign Queue

Before this release, users encountered an error when accessing molecular results in the Unified Sign Queue. We've addressed this concern, and molecular results can now be viewed as expected in the queue.

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