

July 2025 Release Notes

Version 3.51.1

Reminder: Document sharing to patient portals begins July 26, 2025

NOTE: This update applies only to practices using the **Ontada Health patient portal**. If your practice uses a different portal, these document settings will not impact your workflows.

Starting July 26, 2025, the system will use your settings configured in **Admin > Document Types** to determine which documents will be shared with patients and caregivers through the patient portals.

Key actions

- Review your document type settings for **Chart Display Location** set to **Patient Documents** to ensure documents are shared appropriately.
- Use the **Release to Patient Portal** and **Review Required** fields to control portal visibility.
- Documents marked as **Never** for portal release require a documented reason for compliance.

For a full walk-through of how to configure your document types and how these settings work together, view last month's release notes.

Practice preferences in advance of smart pump integration

In a future release, we will be introducing a new smart pump integration to automate and streamline in-office infusion treatments. Although **this feature is not yet live**, you will see the practice preferences in advance to prepare for the upcoming rollout. **These settings are disabled and will not activate the smart pump integration until the feature is enabled during a future release.**

What's changing now

A new **Smart Pumps Settings** section will be available in the **Practice Preferences** area. These preferences will allow your practice to set up the

foundation for smart pump integration, including support for Zyno infusion pumps and other brands.

NOTE: These settings are disabled and will not affect current workflows until the integration is activated in a future release.

How the practice preferences work

1. Navigate to **Admin > Practice Preference**.
2. Scroll to the new **Smart Pumps Settings** section.
3. Enable one or more of the following options:
 - a. **Enable Zyno Pump Web Service:** Activates the connection between iKnowMed and Zyno pumps to control treatments via the EHR.
 - b. **Enable Zyno Pump Updating Non-Test Patients:** Allows your practice to apply pump integration to real (non-test) patients when the feature goes live.
 - c. **Other Smart Pumps:** Use this option if your practice uses infusion pumps from a different manufacturer.

General Settings
Order Preferences

SAVE
RESET

PRINT BLANK FORM
Sign Incident to MAR and Nursing Procedures

Smart Pumps Settings

Enable Zyno Pump Web Service

Enable Zyno Pump Updating Non-Test Patients

Other Smart Pumps

Easier viewing and printing of patient FAQs from Demographics tab

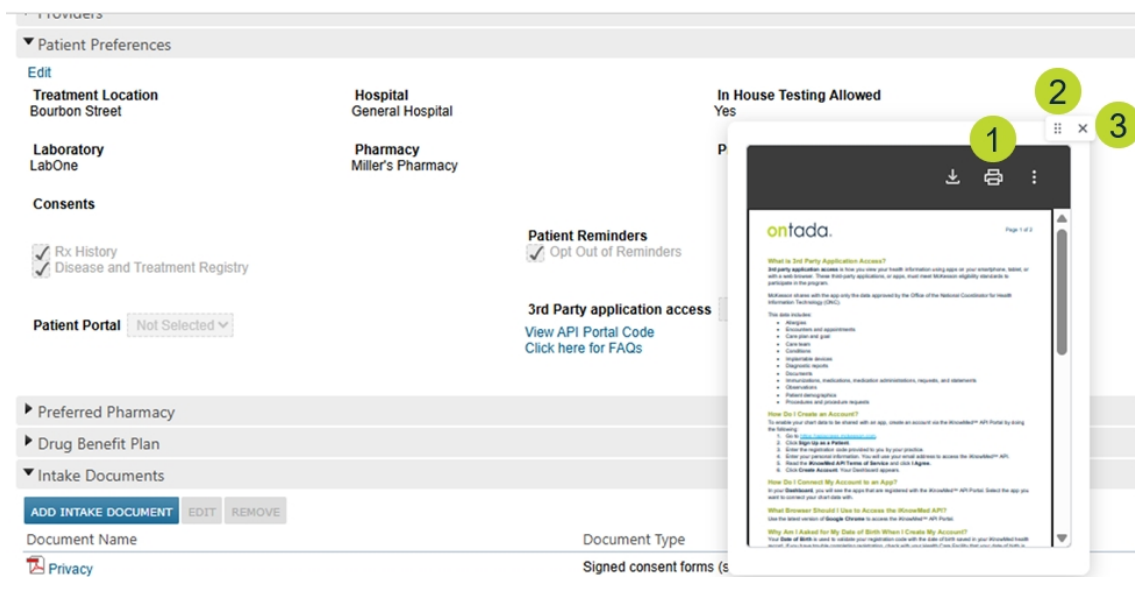
To improve the patient education experience, the **Click here for FAQs** link under the **3rd Party Application Access** section of **Demographics > Patient**

Preferences now opens the FAQs document in a pop-up window instead of a new browser tab.

This update helps users stay within their workflow while still easily accessing and printing the document for patients.

- Click the **printer icon** to print the document (callout 1).
- Click and drag the **handle icon** to move the window (callout 2).
- Click the **X icon** to close the window (callout 3).

Demographics



Fixes (A-Z)

Admin > Document Types

In this release, we've resolved the duplication of document types that appeared when users processed CCDAs or messages from an external provider.

Previously, the system created new document types labeled **“CCDA”** and **“External Provider Message”** in **Admin > Document Types**, even though those types already existed.

With this fix, attaching CCDAs or processing external provider messages from your Inbox will no longer result in duplicate entries.