

March 2023 Release Notes

Version 3.0.37

This release introduces improvements to orders, documentation, messaging, and results. Additionally, there are various workflow enhancements, quality of life improvements, and defect fixes.

Customize the patient banner to see the most relevant information

You can now customize the patient banner to view information such as the primary care provider, referring provider, and performance status, making it easier to locate and view patient information in one place (callout 1).

New fields in the patient banner include:

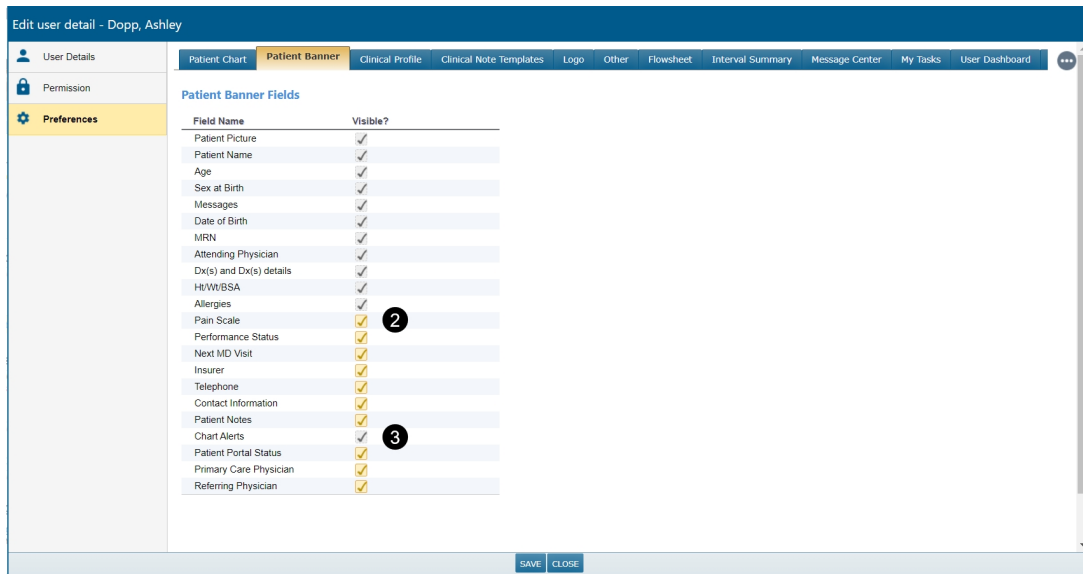
- **Primary Care Provider:** this field will display the primary care physician captured in the Demographics tab.
- **Referring Provider:** this field will display the provider listed as the referring physician in the Demographics tab.
- **Performance Status:** this field will display the latest scale/measure, observation date, and score/status captured in the **Clinical Profile > Observations** tab.



To customize your patient banner:

1. Go to your user preferences and open the new **Patient Banner** tab (callout 1).
2. Add or remove certain data elements by checking or unchecking the box under the Visible column (callout 2).
3. Some data elements cannot be removed and must remain on the patient banner by default, such as **Chart Alerts** (callout 3). These options will be

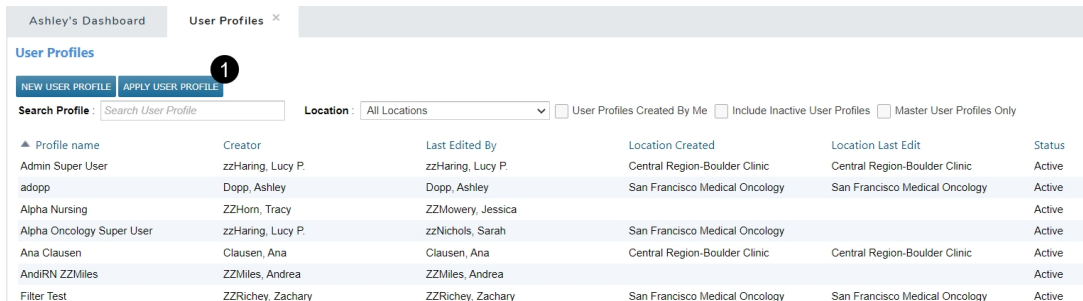
grayed out and unclickable.



Lastly, practice admins can make bulk changes to the patient banner for users to create consistency across their practice.

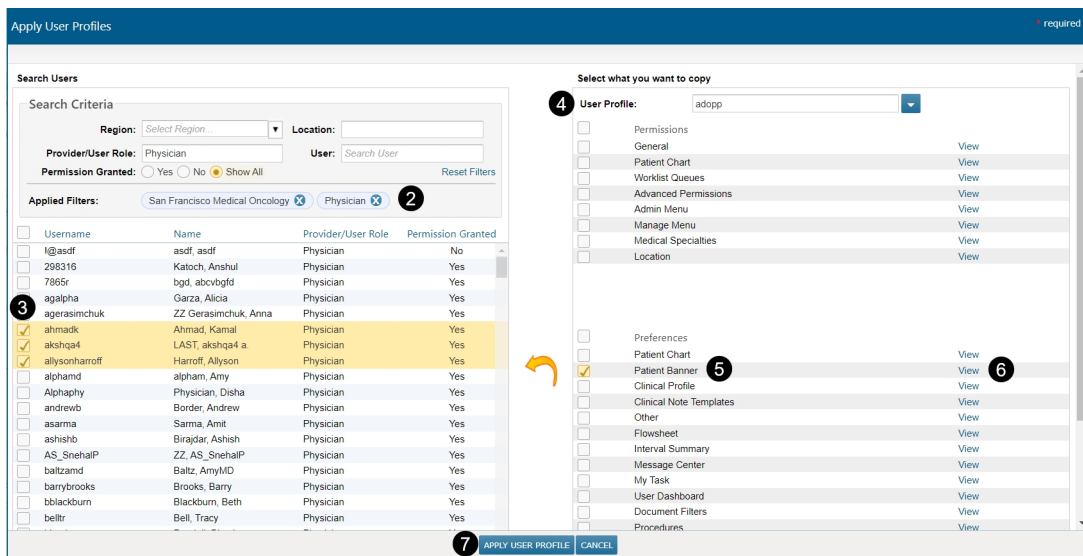
To make bulk changes to users' patient banners:

1. Go to Admin > User Profiles.
2. Select Apply User Profile (callout 1).



3. Apply the appropriate filters to locate the users that need to be updated (callout 2). Check the boxes next to their usernames (callout 3).
4. Locate the profile you would like to copy by entering the profile name in the User profile field (callout 4).
5. Check the box next to the Patient Banner option (callout 5).
 - a. Selecting the View link (callout 6) will display the patient banner settings applied to your selected users.
6. Click Apply User Profile (callout 7) to push the patient banner settings to the

selected users.



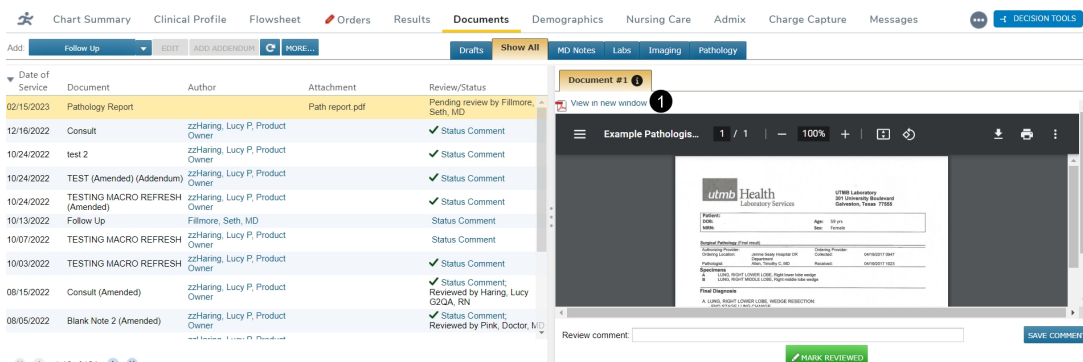
View multiple documents simultaneously

You can now open multiple documents, such as scans or attachments, for a patient and review them side-by-side on one screen in the Documents and Results tabs.

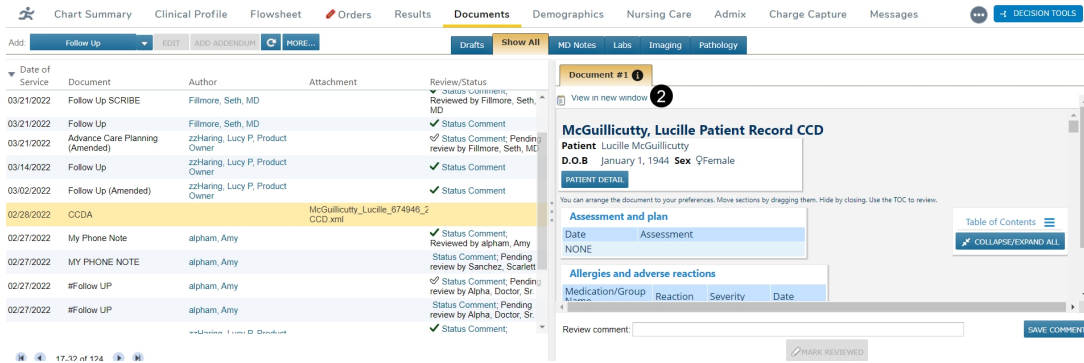
NOTE: You must change your browser's settings to allow pop-ups to appear on your screen if you wish to simultaneously view more than one document from iKnowMed.

To use this feature:

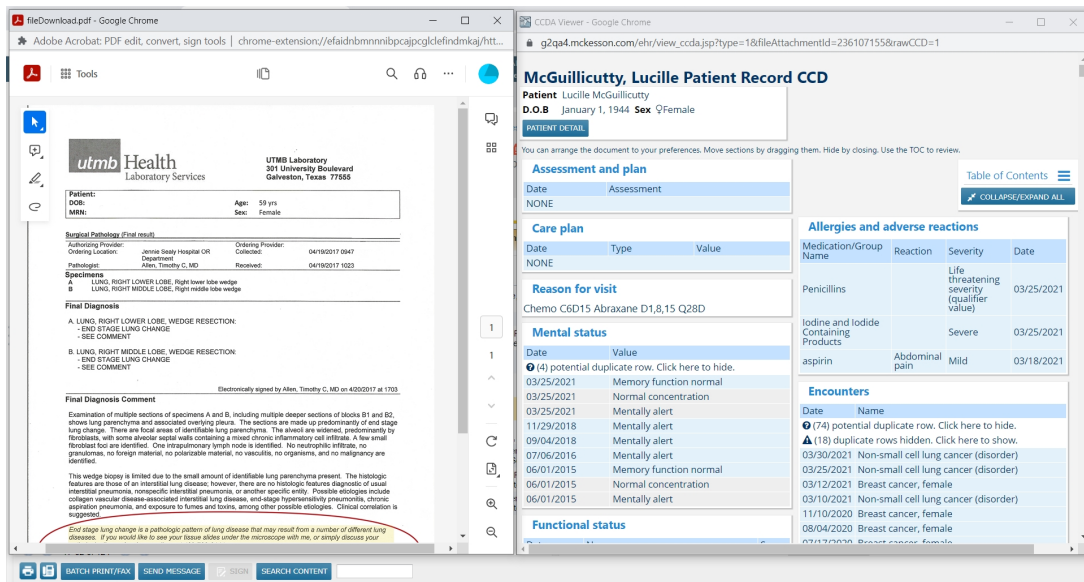
1. Locate your document and click the View in new window link (callout 1) to open the document.
 - a. This window will remain open while you locate the next document. Minimize it or move it around as needed for a better view of your screen.



2. After locating the second document, click that document's View in new window link (callout 2) to open it in another window.



3. Click on each window and drag them side-by-side on your screen to easily compare the information.



All principal diagnoses will automatically be selected for billing

We added a new practice preference under Charge Capture Settings (callout 1) to auto-select all principal diagnoses on the billing screen.

NOTE: Turning this preference on will also auto-select all principal diagnoses on the Nursing Procedure tab.

Charge Capture Settings

ICD Setting:

ICD9 Charge Capture Report Stop Date:

ICD10 Charge Capture Report Start Date:

Enable Charge Interface Start Date:

Send Pending Review Charges to Charge Interface
 Capture Pending Charges from IV Access Charting
 Show Warning for Missing NDC in Admix Planning
 Automated Charge Generation Active
 Aggregate Drug Charges for Charge Capture Report and Interface
 Allow Users to Select Multiple Modifiers
 Separate Charge Capture Reports by Appointment ID from Practice Management System
 Auto-select all Principal Diagnoses in Problems Addressed on the Billing Screen for E/M and Procedures **1**

CIV Administration Code: Use G0498 Use 96416

Time-Based E/M Billing: CMS Time and Prolonged Code G2212 AMA Time and Prolonged Code 99417

When this preference is turned on, all principal diagnoses on a patient’s chart will be automatically checked on the Associated problems screen in both locations, and you can decide to add or remove diagnoses as needed (see example below).

Associated problems Create a new problem

- Asthma (J45.20 Mild intermittent asthma, uncomplicated)
- Bone metastasis (C79.51 Secondary malignant neoplasm of bone) **HCC**
- Breast cancer * (C50.011 Malignant neoplasm of nipple and areola, right female breast) **HCC**
- Breast cancer, female
- Colon cancer *
- Cryoglobulinemic glomerulonephritis
- Head pain (R02.21 Postherpetic geniculate ganglionitis)
- Iron deficiency anemia (disorder)
- Monoclonal gammopathy
- Mycosis fungoides (C84.08 Mycosis fungoides, lymph nodes of multiple sites) **HCC**
- Myelofibrosis w myeloid metaplasia
- Non-small cell lung cancer (disorder) (C34.2 Malignant neoplasm of middle lobe, bronchus or lung) **HCC**
- Pain
- Pain
- Primary cryoglobulinemia

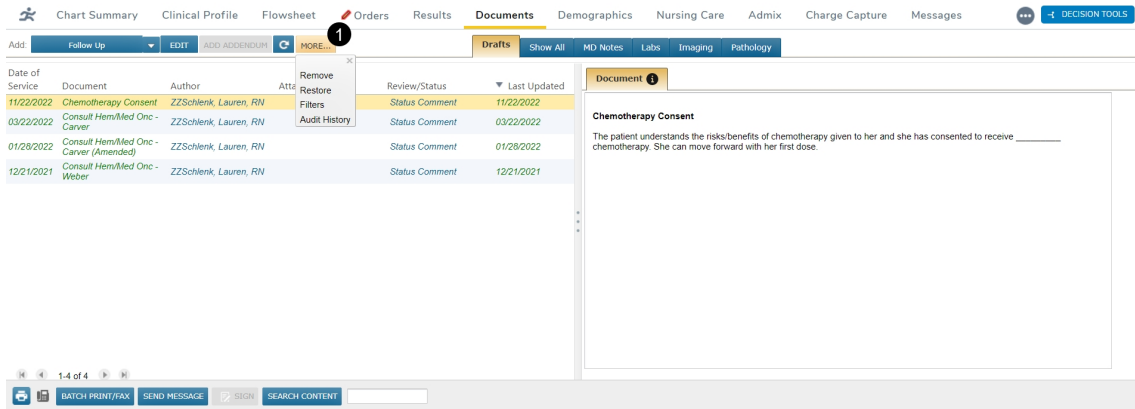
SAVE CANCEL

This update improves the billing experience for all user roles that bill from the Visit List, clinical notes, Unfinished Charting, or Nursing Procedure tab. It also reduces clicks as there is no need to open associated problems in the E/M Code section of the billing screen, and no need to select principal diagnoses in the Procedure section.

More space between buttons and tabs on the Documents tab

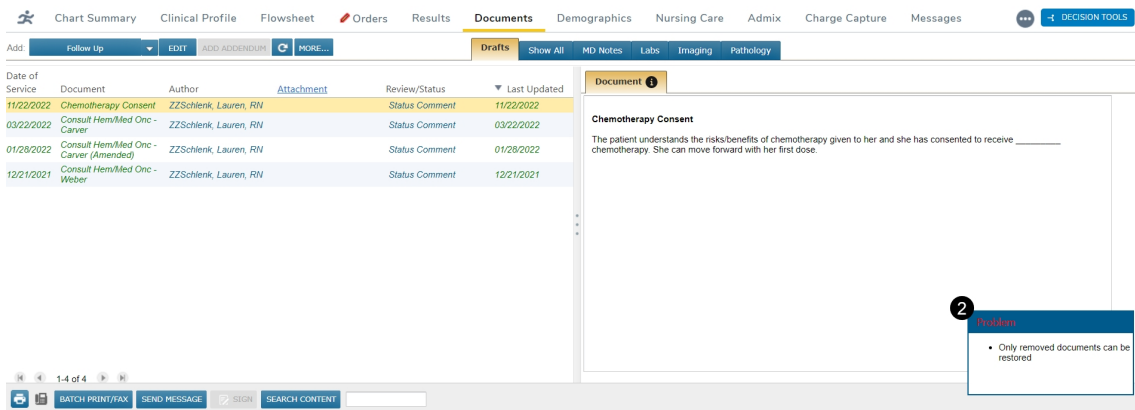
We moved the Remove, Restore, Filters, and Audit History buttons behind a new More... button (callout 1) on the Documents tab to create more space between

the buttons and tabs on the page. The functionality of these buttons will remain the same.



As a note author, you can still remove and restore notes as needed, and those notes will continue to hide or display according to your preferences.

If a note cannot be removed or restored, a message will appear in the bottom right corner notifying you of such (callout 2).



If you only have View permission for the Documents tab, the More... button will only display the Filters and Audit History options.

Easily capture and view staging information from the Problems tab

When adding a stage to a problem, the system will now automatically check the Stage at Diagnosis box (callout 1) for you.

If the problem is marked as a principal diagnosis, the staging information will display on the Problems List (callout 2) and in the patient banner next to the patient's date of diagnosis (callout 3).

Exclude lab orders from the Orders I/F queue

A new Exclude from Orders I/F checkbox (callout 1) in the lab panel definition screen prevents the panels from being sent to the Orders I/F queue. This checkbox will be available for all lab panels under Manage > Labs/Imaging & Services. By default, this option will be unchecked.

Lab Panel Definition Detail * required

Specimen Source: Urine MANAGE SPECIMEN CHOICES
* owned by Alpha Oncology

Name/Description	Units	Type
Collection time		NUMERIC
Prostaglandin F2 alpha, 24 hr urine	ng/24hr	NUMERIC

Lab Analytes:

Search Analyte Name or Desc: ADD REMOVE UP DOWN

Synonyms

Name	Owner	Use for Charting?	Search Rank
Prostaglandin F2 alpha 24 hr urine panel	MSH Oncology	false	960

ADD EDIT REMOVE

Preferences RESTORE DEFAULT PREFERENCES

General

Favorite

Exclude From Search

Financial Approval Required

Order Signature Required

Hidden In Flowsheet

Review Required

Review Category:

Patient Portal Hold Until Reviewed

Scheduling

Schedule Minutes:

Location:

SAVE CANCEL

Static chevrons improve usability across iKnowMed

We changed the behavior of the floating chevrons that travel with your mouse movement (callout 1). The floating feature will be removed, and the chevrons will be stationary and appear near the center of each feature across iKnowMed.

This update increases the predictability regarding where the chevrons will appear and decreases frustration when chevrons obstruct access to other areas.

Chart Summary Clinical Profile Flowsheet Orders Results **Documents** Demographics Nursing Care Admix Charge Capture Messages + DECISION TOOLS

Follow Up EDIT ADD ADDENDUM MORE... Drafts Show All MD Notes Labs Imaging Pathology

Date of Service	Document	Author	Attachment	Review/Status	Last Updated
10/22/2021	2: Follow-up (mt)	Dyloco, Phoebe		Status Comment	10/22/2021
03/03/2021	1: Medication Test	Arocha, Jose		Status Comment	04/28/2021
09/23/2021	My template 13	Lui, Megan		Status Comment	09/23/2020
07/30/2020	Consent for Acknowledgement of Chemotherapy/Supportive Care	user, ux		Status Comment	07/30/2020
07/09/2020	Physical Exam - Mail	ZZLe, Terry, Sr. UX Designer		Status Comment	07/09/2020
06/25/2020	HemOnc Follow Up Note	Wilfong, Lalan, MD		Status Comment	06/25/2020
02/24/2020	My template 13	ZZLe, Terry, Sr. UX Designer		Status Comment	06/18/2020
05/20/2020	My template 13	ZZLe, Terry, Sr. UX Designer		Status Comment	05/20/2020
05/13/2020	My template 13	ZZLe, Terry, Sr. UX Designer		Status Comment	05/13/2020
03/18/2020	My template	ZZLe, Terry, Sr. UX Designer		Status Comment	05/11/2020
04/15/2020	Review Of Systems	ZZLe, Terry, Sr. UX Designer		Status Comment	04/29/2020

Document

Patient: #PatientName DOB: #PatientDOB MRN: #PatientMRN

Date: #EffectiveDate

History of Present Illness

#PatientName was seen for follow-up of #PrimaryDiagnoses.

Review of Systems

Vital signs today are #VitalSignsTodayOnly. The ROS is unremarkable except in the areas noted below.

Allergies: #Allergies

Current Medications

#Medications

#CurrentMedicationsTable

Locate patients faster with enhanced patient search across iKnowMed

We enhanced the speed of patient search across iKnowMed, including the top search bar, all worklist queues, and dashboard widgets. We also optimized the queries that perform patient searches and improved system stability.

Going forward, you must enter a minimum of 2 characters to obtain search results. The more characters you include in the search, the faster the results will appear. If you only enter 1 character, no results will display.

There is a 5-second delay for 2-character searches, but you can select the Enter button on your keyboard to circumvent the delay.

Additional Enhancements (A-Z)

Clinical Profile > Care Plan

You will now receive a warning message before removing any care plan in a patient's Clinical Profile. You must select Yes from the warning to complete the removal. This enhancement will prevent accidental removal, losing all historical care plan data, and having to redo your work.

Manage > Medications

The Clinical Informatics team can now add billing codes at the dispensable level in Manage > Medications. This enhancement will improve which billing code is selected by Charge Capture when an NDC has been charted for a medication that has more than one billing code associated with it.

Fixed Defects (A-Z)

Demographics tab

We fixed the intermittent issue preventing users' ability to change the Patient Status to deceased.

Documents tab

- The intermittent issue causing documents received via fax to appear blank or display an error message is resolved. These documents will now appear as expected.
- In the Jan. 2023 release, we fixed the issue preventing amended clinical notes from being hidden as expected. In this release, we're restoring the correct statuses to those notes in the documents list and correcting the information in the Audit History.

Messages tab

We fixed the visibility issue that prevented the Messages tab from displaying once permission was granted. Now, granting the permission and logging out and back in will cause the tab to display as expected.

Patient Banner

We fixed the issue of long Dx descriptions getting cut off from the banner. Long Dx descriptions will now be truncated, and users can hover to view the full description.

Patient Search widget

We fixed the issue causing the widget to list patients out of order when many search results are returned.

Problems tab

We fixed the issue preventing stages added to a problem from transferring to Clear Value PlusSM. Added stages will now appear in Clear Value Plus as expected.