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3.0.30 Release Notes

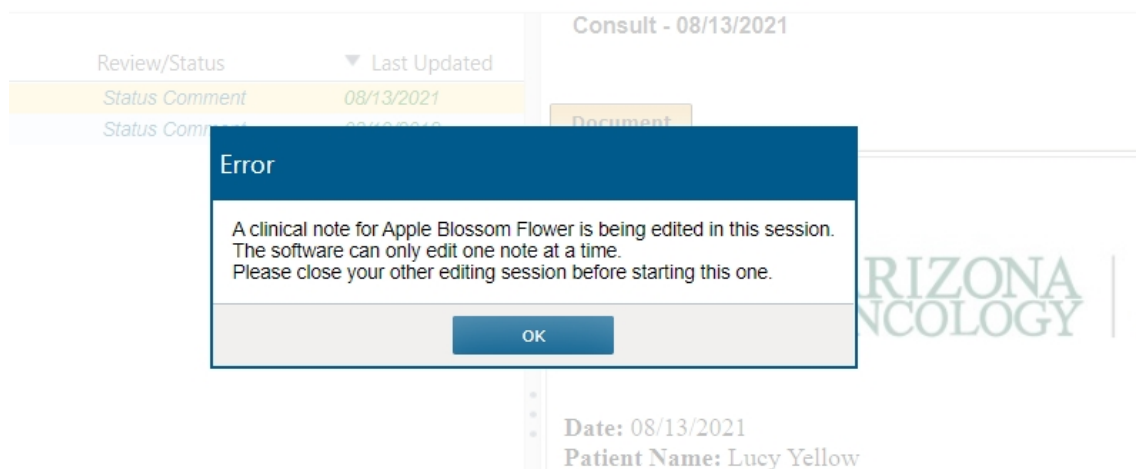
April 2022

iKnowMed Generation 2 version 3.0.30 introduces improvements to clinical notes, Dragon dictation, clinical trials, and various other quality of life improvements and fixes.

Easily identify open notes with enhanced alert

Today, when a user has a note open for editing and then attempts to edit one for a different patient, the system displays an alert stating that users can only edit one note at a time but does not tell the user which of the many open charts is the one open for editing.

The alert has been edited to include the patient's name, which helps providers identify which helps providers identify which clinical note is already in progress so that it can be saved and/or closed.

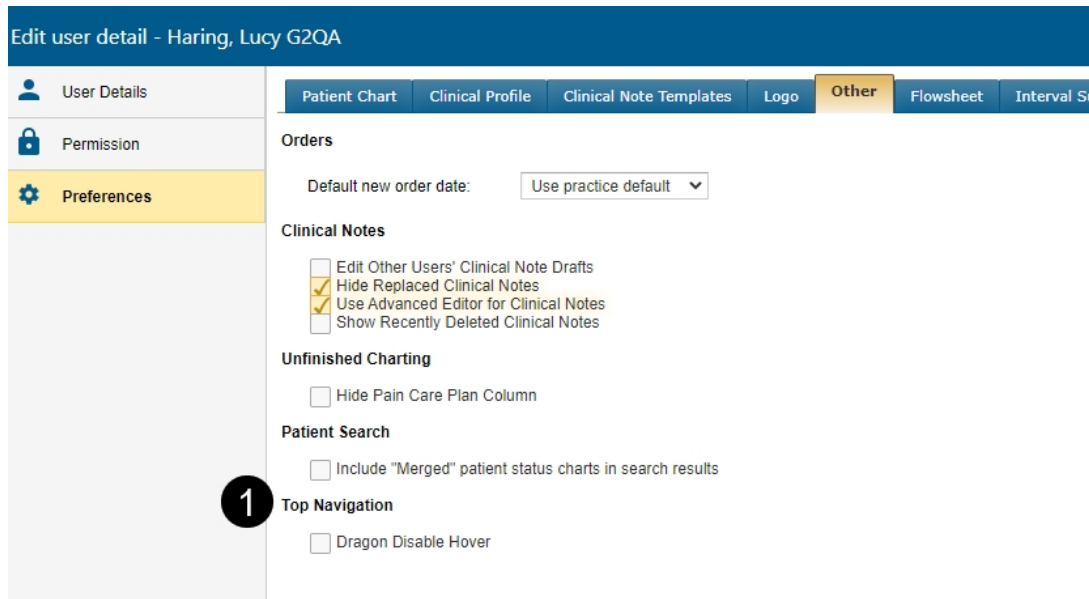


Improve Dragon dictation experience with new user preference

We introduced a new preference that allows users to turn on or off the hover box when using Dragon. This enhancement prevents the automatic pop-up from appearing when a user hovers over the top navigation in iKnowMed Generation 2.

To turn off the hover box:

1. Click on the gear icon located in the right corner of the top navigation.
2. Select the appropriate user to edit.
3. On the Preferences page, locate the Other tab.
4. Under the **Top Navigation** option, check the box next to **Dragon Disable Hover** (see callout 1).
5. Save your changes.



Now when using dictation, Dragon will no longer try to display the voice-to-text feature outside of creating a clinical note.

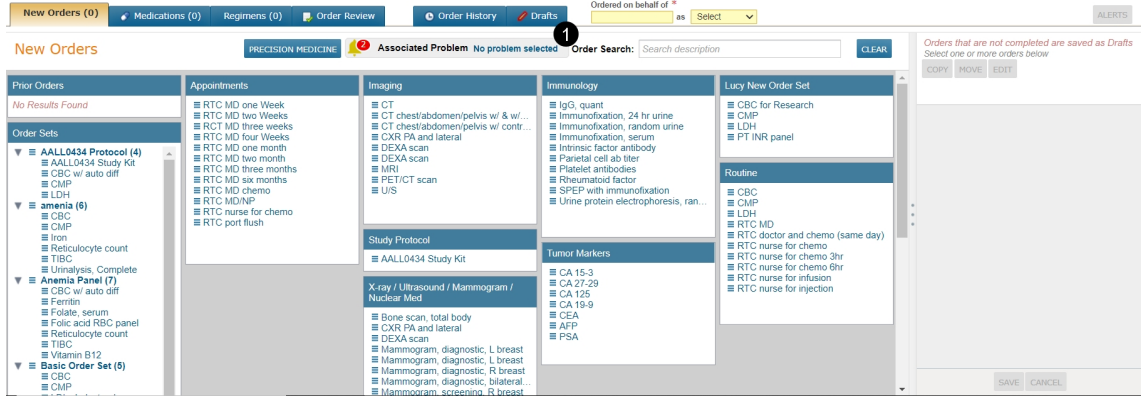
If the **Dragon Disable Hover** is turned on, then users must click to view the menu choices in the top navigation.

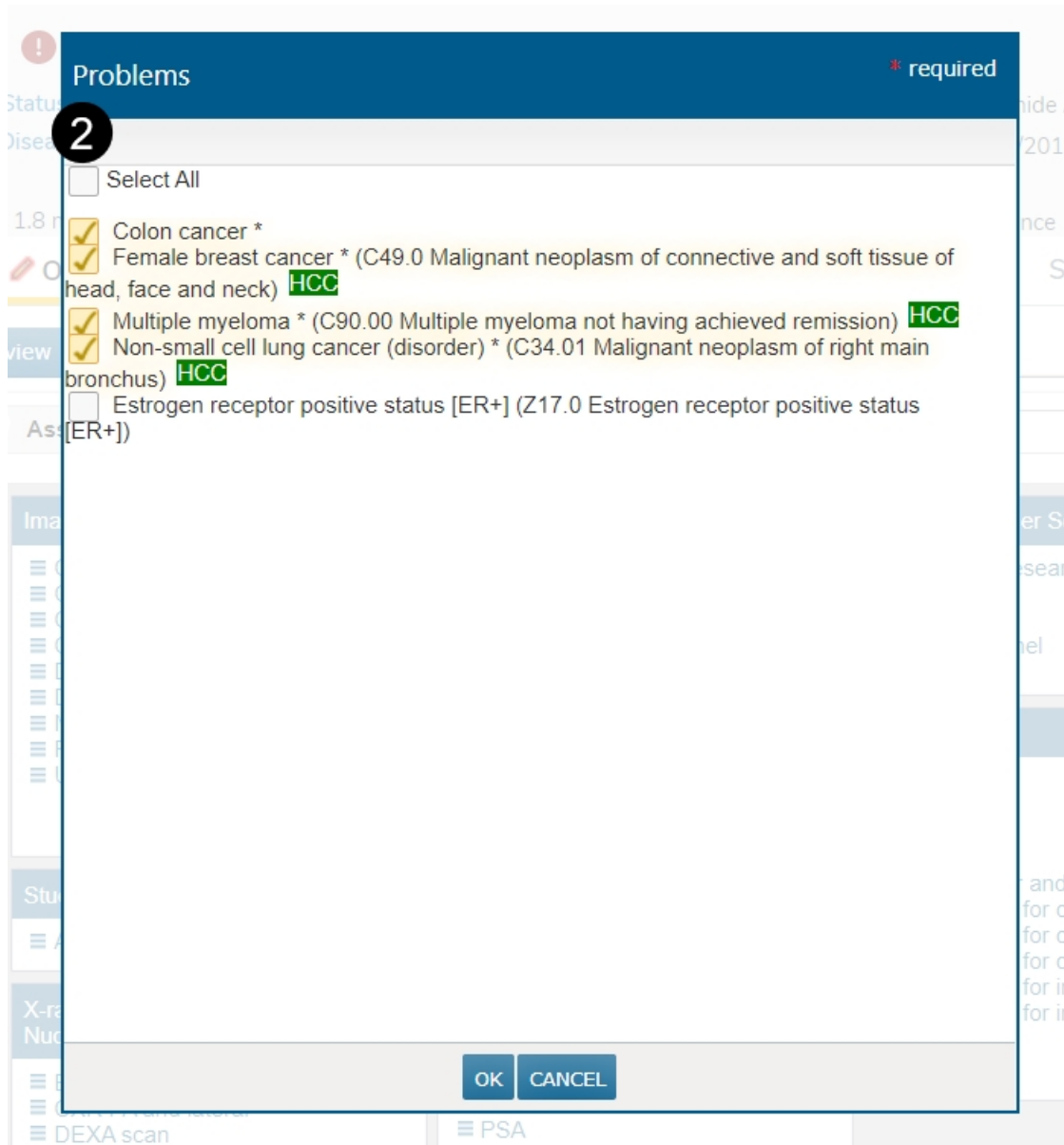
Save clicks by adding associated problems globally

On the **Orders** tab, you can save clicks by selecting more than one **Associated Problem** for orders you are about to create (see callout 1). Before this release, only one problem could be selected from the **Problems** dialog. Check boxes have been added so that you can now select all, select one, select multiple, or select none (see callout 2).

EXAMPLE: If the patient has only **one** principal diagnosis, the system will continue to default to that diagnosis.

EXAMPLE: If the patient has **multiple** principal diagnoses, each will be pre-checked in the **Problems** dialog. You can open the dialog to confirm which diagnoses apply to the orders you are about to create.





Please note that individual orders can still be updated before the orders are saved. Click on the order from the right-hand column and check or uncheck the associated problems as needed (see callout 3).

Associate clinical trials with one or more practices, regions, or locations

Before this release, iKnowMed Generation 2 did not provide a way to associate a clinical trial at a level lower than the practice level. We know that larger practices require a designation at a lower level, such as at the region or site level.

In version 3.0.30, practices can now update the clinical trial details to designate which locations are enrolled in the trial, including the ability to associate a trial with one or more practices, regions, or locations.

To refine which locations are associated with a trial:

1. Go to **Manage > Clinical Trials**.
2. Choose to edit an existing one.
3. Click on the practice name under the **Practice Information** section (see callout 1).
4. In the dialog box, choose to add all sites associated with that practice to the trial, or choose specific sites (see callout 2).
5. Activate the trial and/or enter enrollment start and end dates (see callout 3).
6. Save your changes.

Clinical Trial Detail * required

Description

Study ID * 444999 NCT # * NCT987654

Name * TestStudy123 aka breast

Status * Active

Category * Cooperative

Clinical Trial State * Open to Accrual

Phase

Phase 1 Phase 3
 Phase 2 Phase 4

NCT Study Type --Please Select--

Masking Type --Please Select--

CTCAE Ver. 5.0

BSA Calc Mosteller - in/lbs

Performance Status Karnofsky

Associated Regimens

Regimen

Study Link

Protocol Title test

Practice Information 1

Activate CT	Practice Name	Region/Location	Enrollment Start Date	Enrollment End Date
<input checked="" type="checkbox"/>	Alpha Oncology			

SAVE CANCEL

Set Values * required

Practice Alpha Oncology

2 Select All Locations
 Select By Region/Location

Region

Location

3

Activate CT

Enrollment Start Date

Enrollment End Date

SAVE CANCEL

Smarter handling of insurance updates reduces duplicate insurance entries

We enhanced the way insurance information is processed via the interface from a practice management system. These enhancements prevent new or duplicate insurance entries for the patient when only the name has changed, resulting in smoother and more timely reimbursement

EXAMPLE: An eligibility transaction is run for the patient, and the insurance returns a name containing a middle initial that is not currently in the practice management system or iKnowMed Generation 2. The system will now match this change to the correct insurance entry and update the name without creating a new insurance.

Display of time zone provides additional clarity on the Nursing tab

We removed ambiguity around the times shown on the **Nursing** tab by adding the time zone in the upper left section of the **Nursing Care** and **MAR** tabs. The time zone shown is based on the time zone of the computer/client used to log in to iKnowMed Generation 2.

This update provides users, such as clinical trial monitors and auditors, viewing information from a different time zone than the practice, with clarity around the actual time of the recorded event.

The screenshot displays the 'Nursing Care' interface. At the top, there is a header with 'Nursing Care' on the left, 'Date of Service: 03/21/2022' in the center, and 'Loading data...' on the right. Below the header, there are several tabs: 'Nursing Care' (selected), 'MAR', and 'Nursing Procedure'. A 'Timezone: Eastern time' label is visible below the date. The main content area is titled 'Patient Assessment' and contains several input fields and buttons. The buttons include 'EXPAND ALL', 'COLLAPSE ALL', 'SIGN ALL', 'SET ALL TO NA', 'SET ALL TO NO', 'SAVE', 'CLEAR', 'SIGN', and 'EDMONTON SCALE'. The assessment items are listed in two columns, each with radio buttons for 'NA', 'No', and 'Yes' and a corresponding input field. The items are: 'Labs Verified', 'Neuropathy', 'Pain (grading scale)', 'Breathing Changes', 'Cough', and 'Mouth Sores/Stomatitis/Mucositis'.

Additional Enhancements (A-Z)

Location (A-Z)	Details
Admin > Practice Preferences	<ul style="list-style-type: none"> The Optimize Order Instructions for Dragon option in Order Settings is no longer required, so it was removed from Practice Preferences. New functionality has been added to Admin > Practice Preferences to upload a logo image that can be used on a printed Rx form. This update eliminates the need to have the logo be part of a software release. <p>NOTE: This must be coordinated with the development of a custom Rx form. The logo must not be changed or removed without this coordination.</p>
Charge Capture Report	The long-acting COVID-19 antibody therapy Evusheld (Tixagevimab co-packaged with Tilgavimab) will now capture the medication-specific administration code of M0220 in the Charge Capture Report when Evusheld is administered.
Chart Summary	We removed the Non CPOE Orders dashboard from the Library options in the Chart Summary .
Clinical Profile > Observations > Adverse Events	To allow users to include more details in the comments for an adverse event, the character count has been increased to 4,000 characters, and a counter has been included to show users how many characters they have used.
Clinical Profile > Problems	<p>The Problems tab has been updated with the following:</p> <ul style="list-style-type: none"> The calendar widget that appears when adding a stage will now display on the screen as expected. The sizing and spacing of text and columns were updated for consistency.

Location (A-Z)	Details
	<ul style="list-style-type: none"> Column headers remain present when scrolling through Details section to view or edit information.
Documents	When creating a clinical note, users will notice that the Note Filters drop down under the Last Note tab has been renamed to Filters .
Message Center > External Messages	For some practices, the existing last name and first initial search parameters were not detailed enough to prevent large numbers of patients from appearing with a status of Not Yet Matched in External Messages . We improved the search logic so that the system now matches patients by last name, the first 3 letters of the first name, date of birth, and gender. This update will decrease the number of patients that display as a possible match.
Orders	Handling of an error in soft token entry when completing two-factor authentication for electronically prescribing controlled substances has been improved, and the SUBMIT button is now always visible.
Patient Search	We updated the patient search feature across the application to only display active attending providers. This update makes it easier to locate the correct patient by reducing excessive visual noise.
Worklist Queue > Ins. Auth/Fin. Counseling	We enhanced the performance of the queue to improve the speed with which the list of orders appears. This enhancement allows users to access items in the queue more quickly.
Worklist Queue > Orders I/F	In More Filters , we enhanced the display of the name of the providers to include full name, credentials, and role to assist in selecting the correct user.

Fixed Defects (A-Z)

Location (A-Z)	Details
Admix	The system no longer incorrectly updates the admixture service day status after a drug order is edited. For example, if there is only one order for the day and it is Planned and that order is edited, the day will now display as Unplanned instead of Partially Planned .
Charge Capture Report	We fixed an issue where the incorrect administration code was captured on the Charge Capture Report when the vaccine COVID-19 Vac,Tris (Pfizer) (PF) IM (12 yrs & older) (EUA <16 yrs) was administered.
Dashboard > Unfinished Charting	We fixed an issue preventing the Pain Care Plan column from displaying in the printed version of the Unfinished Charting dashboard. The printed version will now include this column as expected.
Flowsheet	Before this release, the system occasionally failed to automatically discontinue active regimens for a patient whose status was updated to deceased. We implemented a fix to decrease the likelihood that this problem will continue, thereby reducing the risk of the pharmacy preparing an order for a deceased patient.
Manage > Medications	When a practice customizes their setting for the maximum cumulative dose for a drug, the system no longer applies that customization to other practices.
Nursing Care > MAR	<ul style="list-style-type: none"> • The problem preventing drugs from appearing in the MAR when ordered as an in-house medication and a prescription on the same day has been corrected. These drugs will now remain visible and accessible on the MAR. • The problem preventing drugs from appearing in the MAR when there are multiple in-house orders for a medication and one of those orders is discontinued. These drugs will now remain visible

Location (A-Z)	Details
	and accessible on the MAR .
Visit List	<p>Before this release, appointments created via SIU would not respect location time zone for practices with locations in different time zones. This issue is now fixed, and the correct time zone will display for the appointment.</p> <p>NOTE: Only SIU appointments scheduled for after April 2, 2022, will be updated. This fix does not apply to appointments earlier than April 2, 2022.</p>